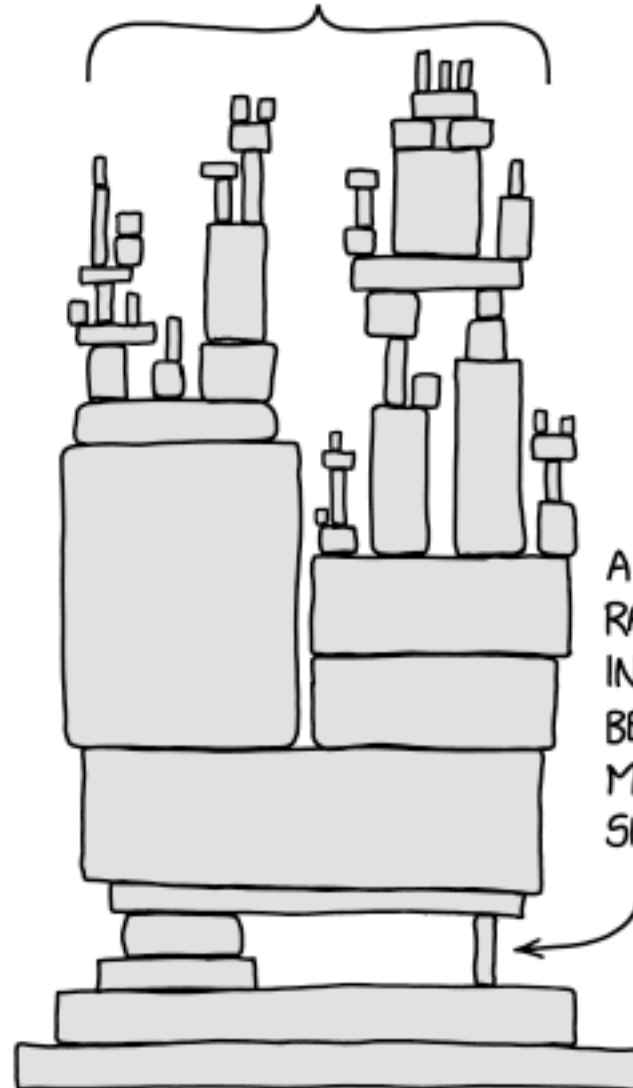


Lecture #6: IoT security vulnerabilities

Antonia Affinito, Etienne Khan, Pascal Huppert,
Ting-Han Chen, and Cristian Hesselman

University of Twente | June 13, 2025

ALL MODERN DIGITAL
INFRASTRUCTURE



A PROJECT SOME
RANDOM PERSON
IN NEBRASKA HAS
BEEN THANKLESSLY
MAINTAINING
SINCE 2003

Today's agenda

- Admin
- Introduction to today's lecture
- Paper #1: security in LoraWAN networks
- Paper #2: coordinated vulnerability disclosure for the IoT
- Feedback

Admin

Schedule

Lecture	Date	Contents
R1	Apr 25	Course Introduction
G1	Apr 30	How the core of the Internet works.
R2	May 9	Principles of IoT security
R3	May 16	Internet Core Protocols
R4	May 23	IoT Botnet Measurements
R5	May 27	IoT TLS and Q&A lab assignment
G2	Jun 6	IoT and post-quantum crypto
R6	Jun 13	IoT Security Vulnerabilities
R7	Jun 18	IoT Forensics

Important dates



- All summaries due: **Fri Jun 20**
- Written exam: **Mon Jun 23**
- Slides (PDF), PCAP, MUD, README files due: **Wed Jun 25, 9AM CEST**
- Presentations:
 - **Fri June 27**, from 8:45 to 12:30 in NH 115 and NH 124
 - **Mon June 30**, from 8:45 to 12:30 in NH 115 and NH 124

Official feedback forms

- Survey by EEMCS Quality Assurance folks
- Will be sent out on in the next week or so
- Please fill it out, your feedback is **crucial** for us to further improve the course!
- Next year's students will thank you for it ;-)
- We'll let you know how we handled your feedback

Official feedback form for EEMCS Master Student Experience Questionnaire Corona.

University of Twente Quality Assurance EEMCS

Faculty of EEMCS ()

UNIVERSITEIT TWENTE.

Mark as shown: ☐ ☒ ☐ ☐ Please use a ball-point pen or a thin felt tip. This form will be processed automatically.

Correction: ☐ ☒ ☒ ☐ Please follow the examples shown on the left hand side to help optimize the reading results.

1. Administrative

1.1 Which Master programme do you attend?

☐ Applied Mathematics ☐ Business Information Technology ☐ Computer Science

☐ Electrical Engineering ☐ Embedded Systems ☐ Interaction Technology

☐ Internet Science and Technology ☐ Systems & Control ☐ Other

1.2 Which other Master programme do you attend?

☐ Applied Physics ☐ Biomedical Engineering ☐ Business Administration

☐ Chemical Engineering ☐ Civil Engineering & Management ☐ Communication Science

☐ Construction Management & Engineering ☐ Educational Science & Technology ☐ Environmental & Energy Management

☐ European Studies ☐ Geo-information Science and Earth Observation ☐ Geographical Information Management and Applications

☐ Health Sciences ☐ Industrial Design Engineering ☐ Industrial Engineering & Management

☐ Mechanical Engineering ☐ Methodology & Statistics for the Behavioural, Biomedical & Social Sciences ☐ Nanotechnology

☐ Philosophy of Science, Technology & Society ☐ Psychology ☐ Public Administration

☐ Science Education and Communication ☐ Social Sciences and Humanities Education ☐ Spatial Engineering

☐ Sustainable Energy Technology ☐ Technical Medicine ☐ Water Technology

1.3 At which university are you primary enrolled in (hoofdinscripting)?

☐ University of Twente ☐ Delft University of Technology ☐ Eindhoven University of Technology

☐ Other

2. Online/hybrid education

2.1 How did you experience the online/hybrid education as offered in this course?

Insufficient ☐ ☐ ☐ ☐ ☐ Excellent ☐ N/A

2.2 Which teaching activities helped you the best?

2.3 Which teaching activities worked counterproductive for you?

F5261UOP1PLO/V0 31.05.2021, Page 1/2

OF TWENTE.

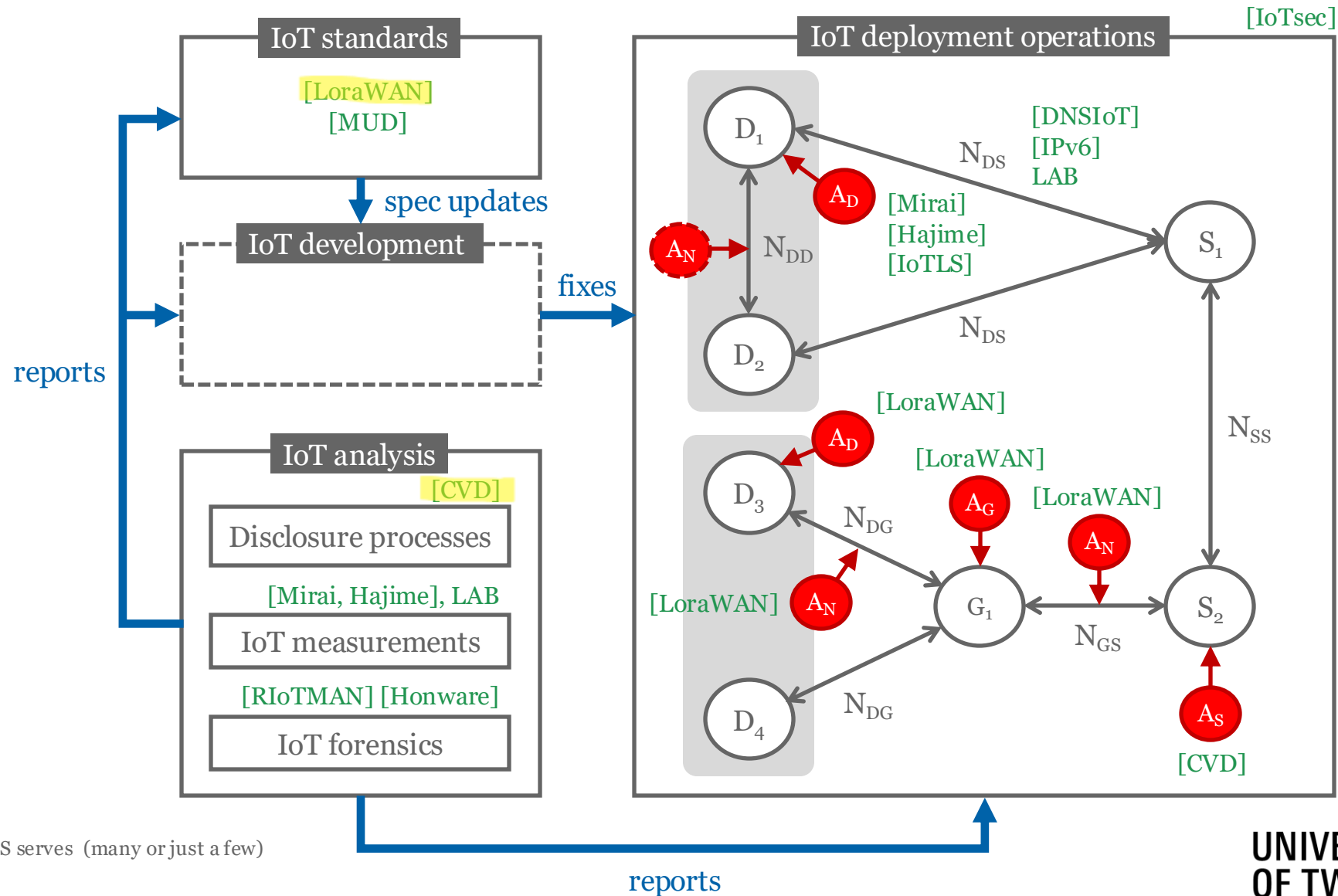
SDN LABS

Introduction to today's lecture

How to fix security vulnerabilities?

- Types of IoT vulnerabilities
 - Design decisions
 - Software/firmware or config errors
- How to fix them?
 - Step 1: find vulnerabilities, such as through scanning, Shodan, testing
 - Step 2: fix them through patches or redesign/re-spec
 - Proactive or reactive

SSI covers different parts of the IoT ecosystem



So that's why we selected today's papers for you

Design decisions:

[LoraWAN] X. Wang, E. Karampatzakis, C. Doerr, and F.A. Kuipers, “Security Vulnerabilities in LoRaWAN”, Proc. of the 3rd ACM/IEEE International Conference on Internet-of-Things Design and Implementation (IoTDI), Orlando, Florida, USA, April 17-20, 2018

Disclosure processes:

[CVD] T.-H. Chen, C. Tagliaro, M. Lindorfer, K. Borgolte, and J. Van Der Ham-De Vos, “Are You Sure You Want To Do Coordinated Vulnerability Disclosure?”, 2024 IEEE European Symposium on Security and Privacy Workshops (EuroS&PW), pp. 307–314, IEEE, April 2024

Today's learning objective

- After the lecture, you will be able to discuss IoT security design vulnerabilities and vulnerability disclosure processes
- Contributes to SSI learning goal #1: “Understand IoT concepts and applications, security threats, technical solutions, and a few relevant standardization efforts in the IETF”

“Security Vulnerabilities in LoRaWAN”

3rd ACM/IEEE International Conference on Internet-of-Things
Design and Implementation (IoTDI), Orlando, Florida, USA,
April 17-20, 2018

Old but **gold** ★

Get your phones ready!



1

Go to **wooclap.com**

2

Enter the event code
in the top banner

Event code

QXLMYR

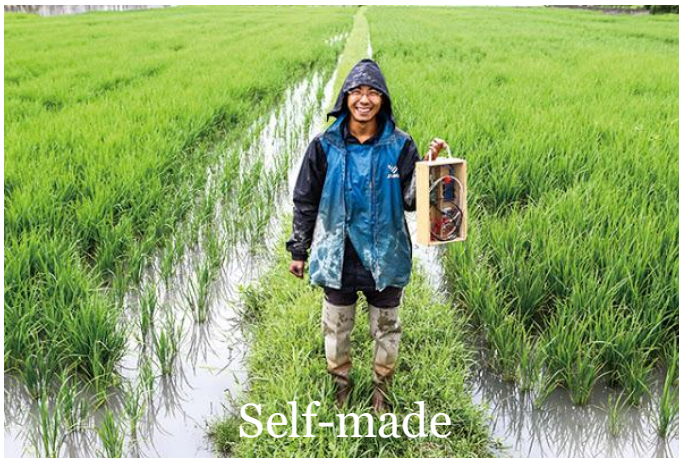


Enable answers by SMS



What struck you about the paper?

LoraWAN: low-power, wide-area network, low bitrate

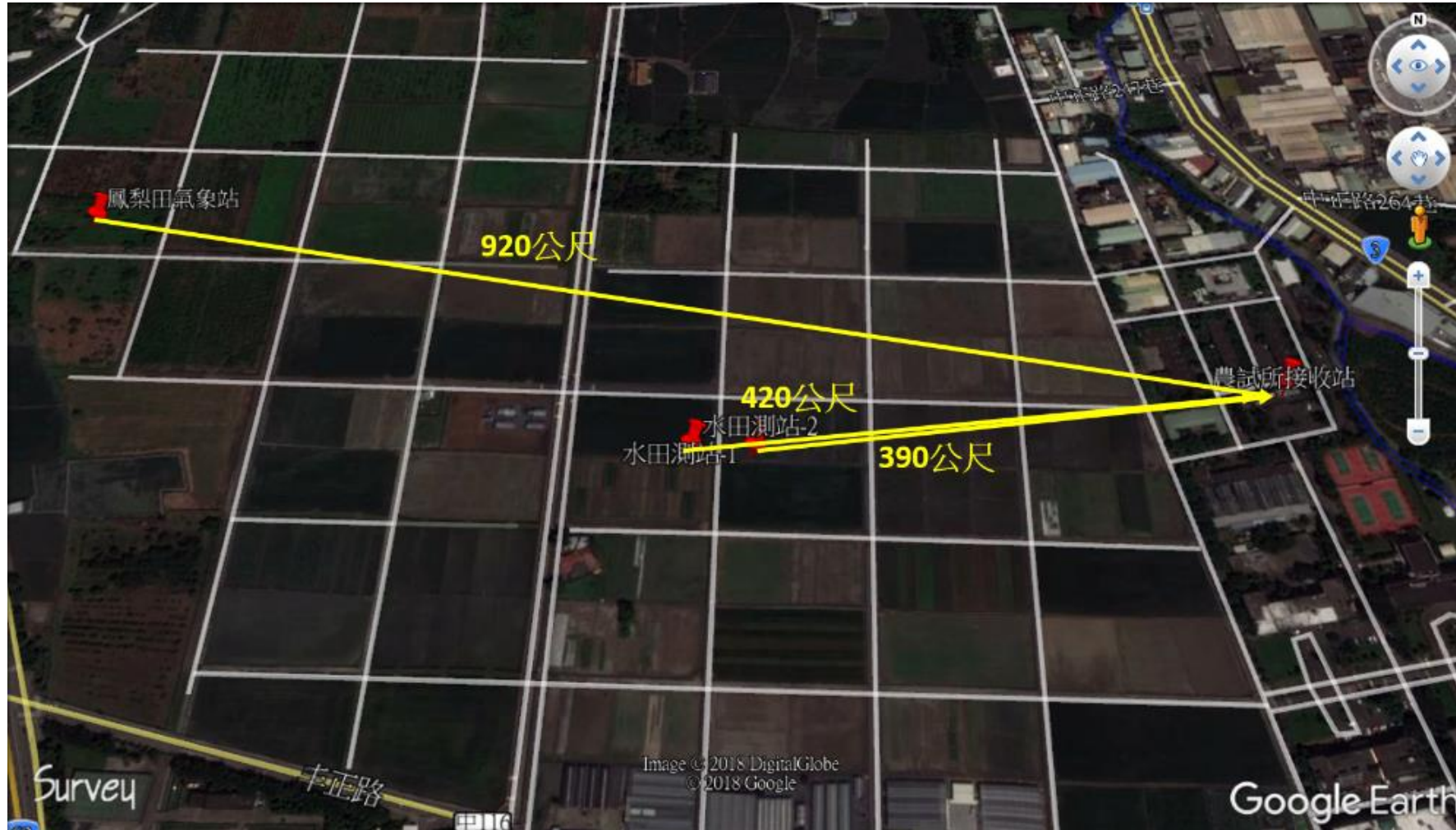


Deutsche Bahn is using LoraWAN, too



<https://www.thethingsindustries.com/stories/deutsche-bahn/>
<https://www.youtube.com/watch?v=7zXNnb2qr6s>

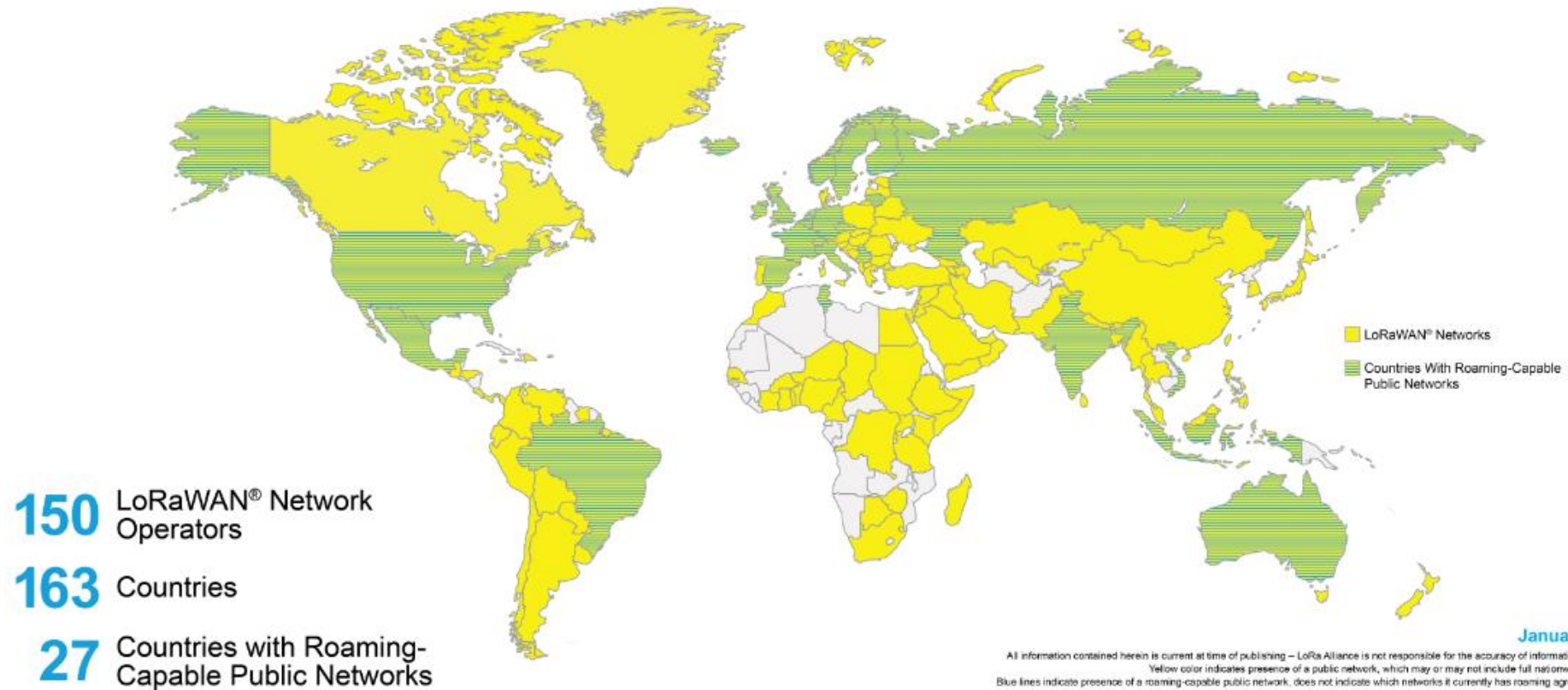
Long distance communications



公尺 = meter, record: 8km (832 km is the world record)
Source: <https://www.intelligentagri.com.tw/en>

Coverage worldwide

Availability of LoRaWAN® Networks and Roaming Capability

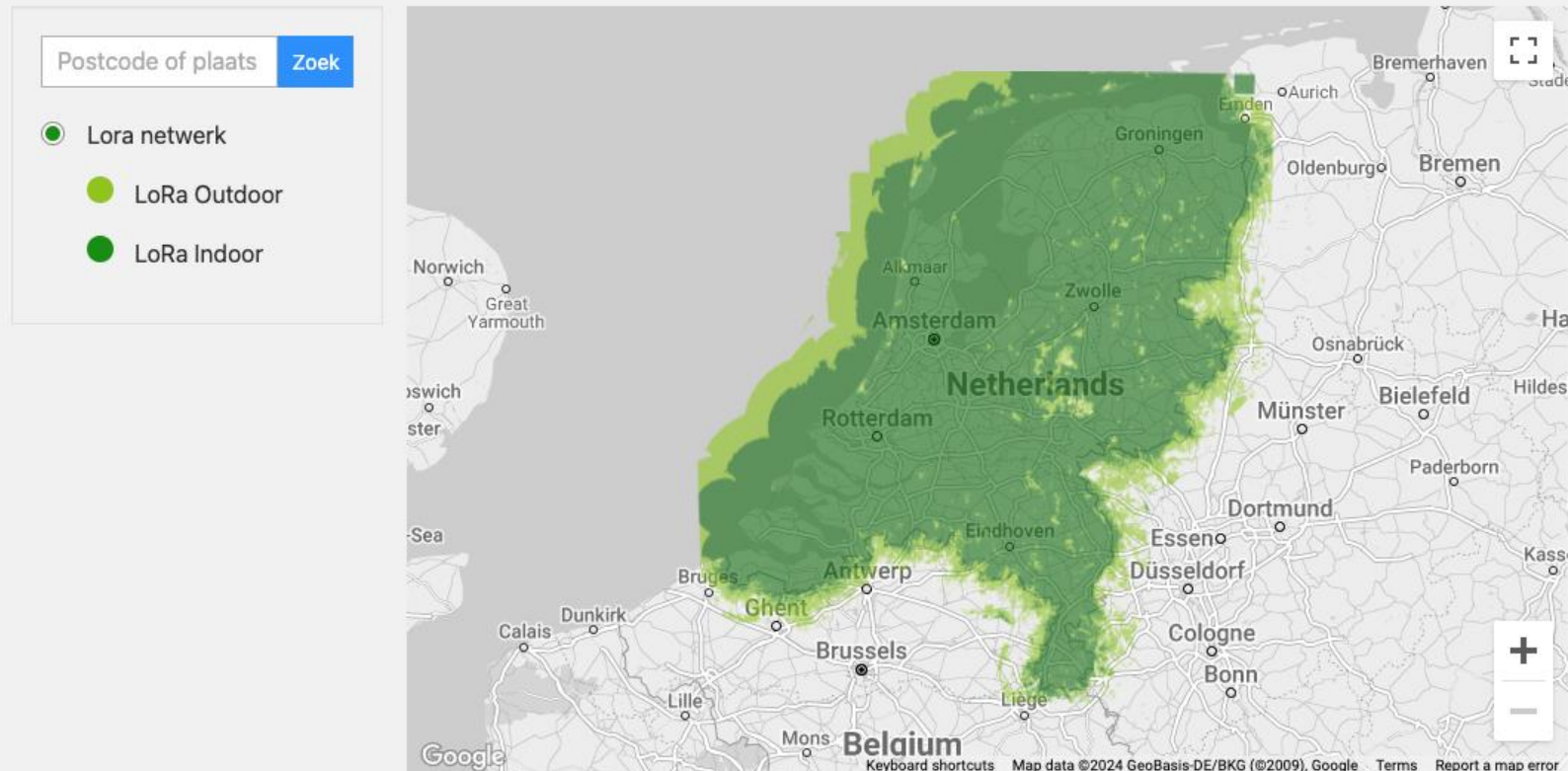


Coverage in the Netherlands (KPN)

Bekijk de dekking van het LoRa-netwerk

Met onze LoRa coverage checker

KPN werkt hard aan de verdichting van het LoRa-netwerk zodat je overal in Nederland eenzelfde dekking ervaart als bij onze andere mobiele netwerken. De LoRa-dekking, zoals in de coverage checker weergegeven, is gebaseerd op een theoretisch model. De LoRa-dekking kan onderhevig zijn aan veranderingen.



LoraWAN: key components

LoraWAN sensor (e.g., temperature)

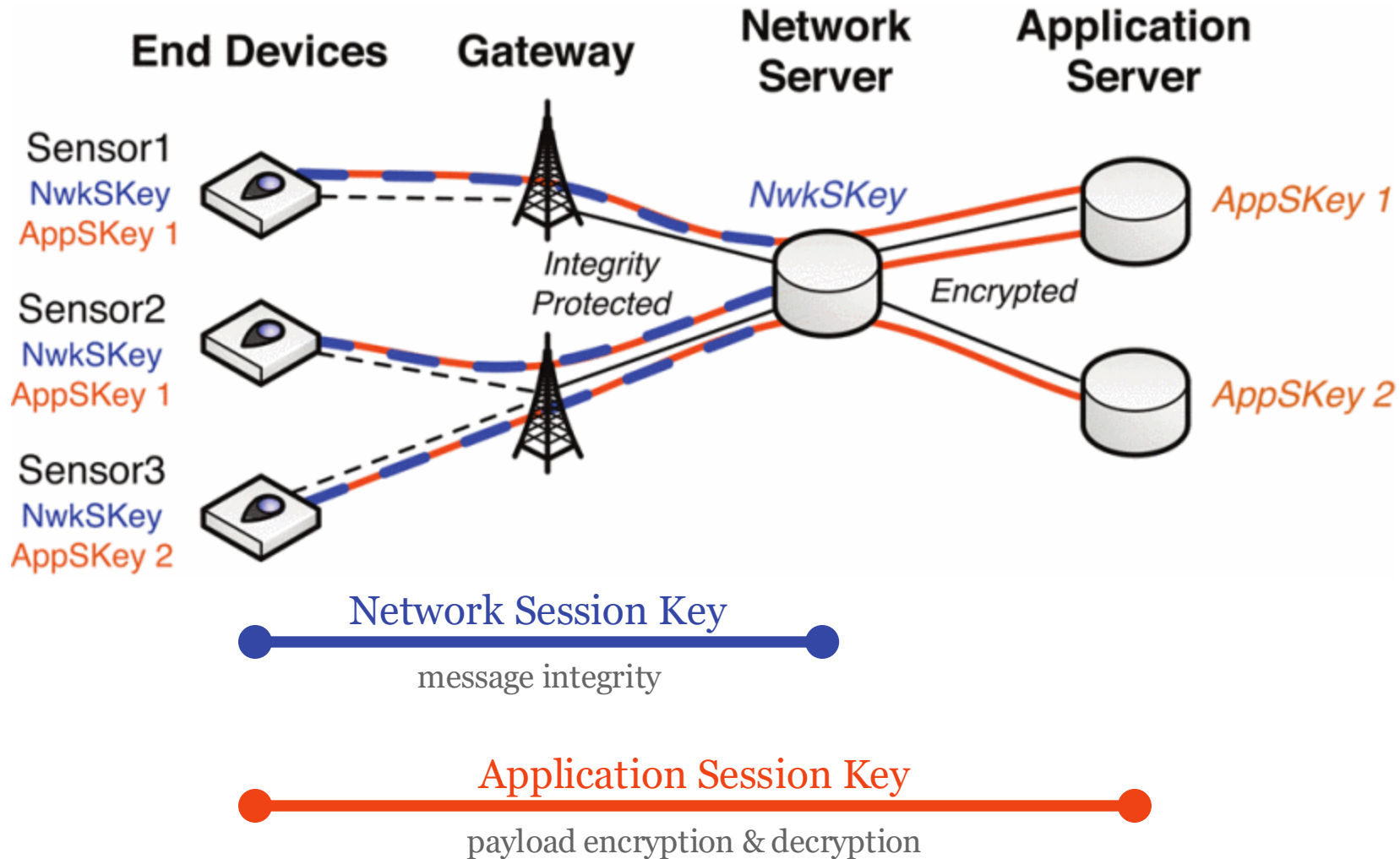


LoraWAN gateway



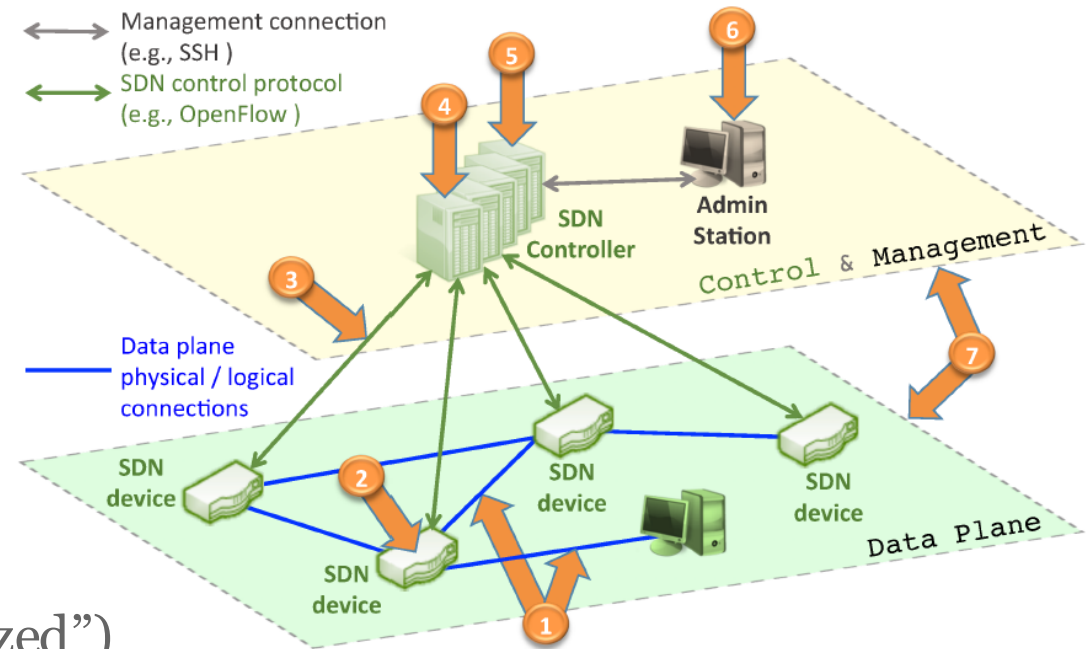
LoraWAN bridge (e.g., for ModBus)

LoraWAN roles and keys



Key security functions

- Data plane (packet forwarding)
 - Encryption of LoraWAN payloads
 - Message integrity verification
 - Replay protection
- Management plane
 - Key derivation (symmetric)
 - Device enrollment protocol (OTA and “personalized”)
 - Over the air firmware updates

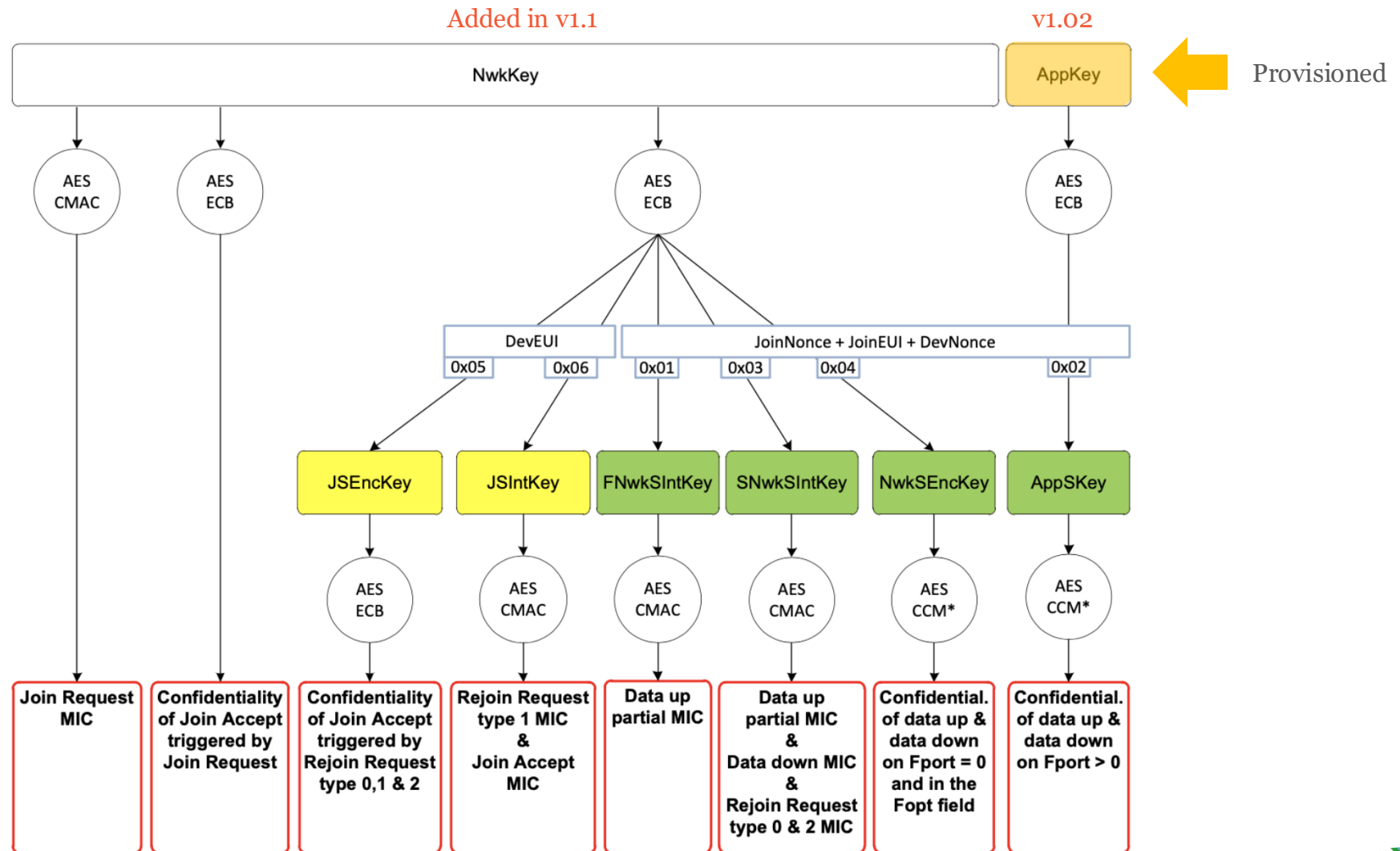


Source: D. Kreutz, F. M. V. Ramos, P. Verissimo, HotSDN'13, August 16, 2013, Hong Kong, China.



LoraWAN key derivation

v1.1: logical separation between network and application operator (Oct 2017)



Picture: Johan Stokking, The Thing Industries



Attack #1: denial of service through replay

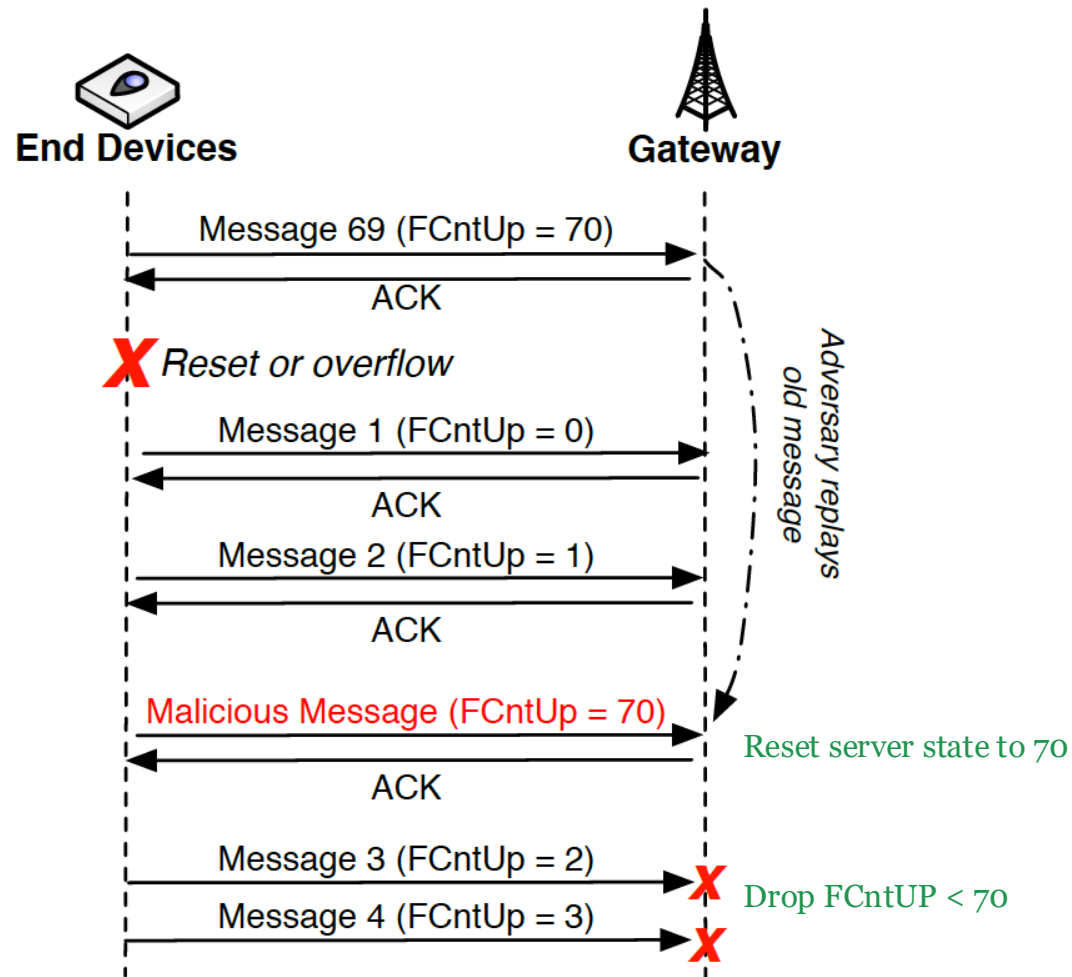


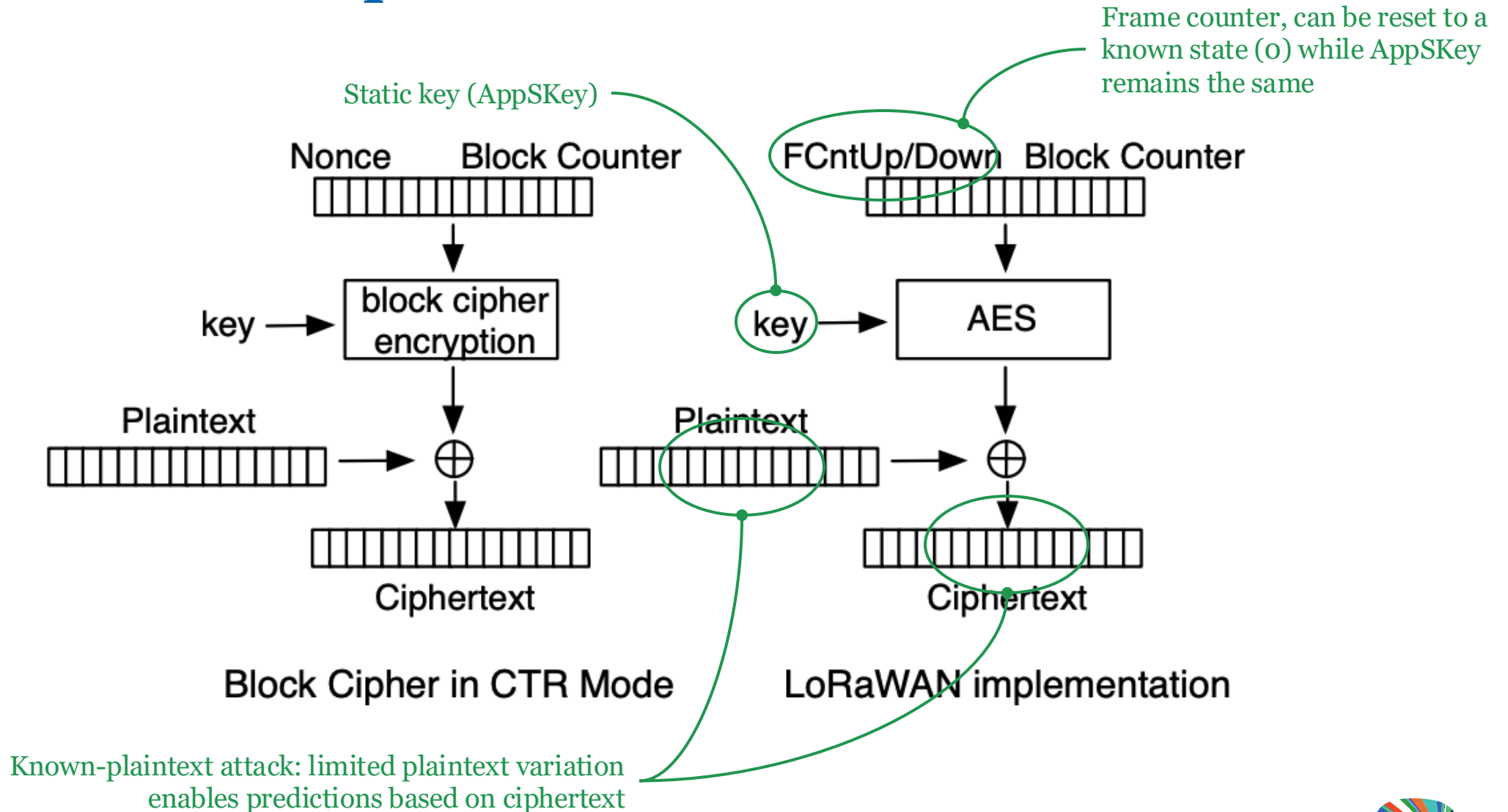
Fig. 4. An example of a replay attack for ABP.

Injected message

time	counter	port	dev id	
▲ 16:16:00	13	6	22	34 34 37 20 30 32 34 00
▲ 16:15:25	12	61	22	34 39 36 20 30 32 34 00
▲ 16:14:51	11	20	22	35 34 33 20 30 32 31 00
▲ 16:08:49	10	49	22	34 38 30 20 30 32 31 00
▲ 16:08:34	0	71	22	31 39 32 20 30 32 32 00
▲ 16:07:59	10	49	22	34 38 30 20 30 32 31 00
▲ 16:06:16	7	41	22	35 32 37 20 30 32 33 00
▲ 16:05:42	6	61	22	36 38 37 20 30 32 34 00
▲ 16:05:07	5	134	22	34 39 34 20 30 32 33 00
▲ 16:03:59	3	83	22	34 34 38 20 30 32 32 00

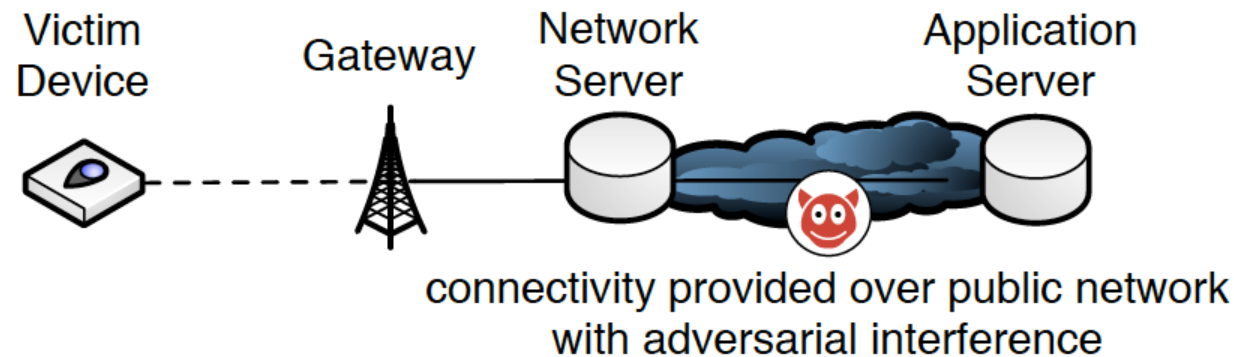
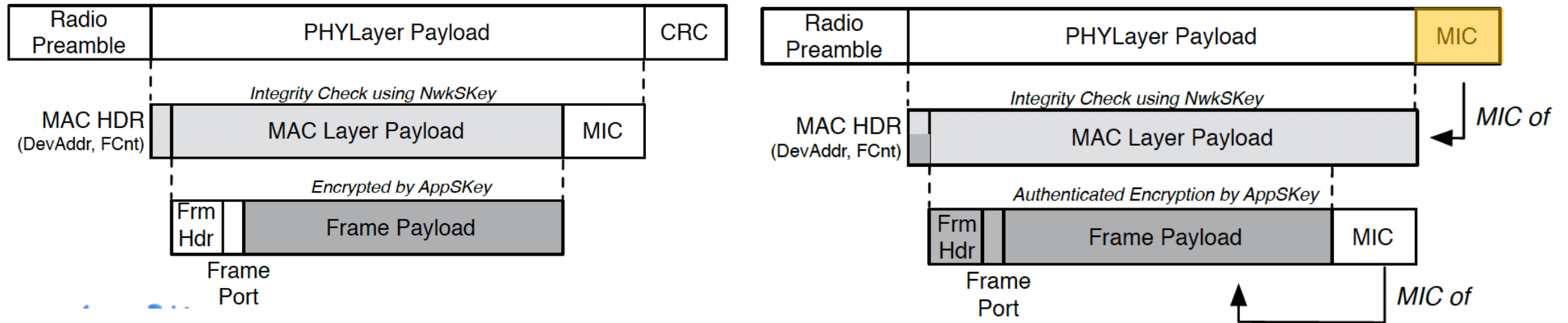
Fig. 7. Log file of the victim's server.

Attack #2: known-plaintext attack

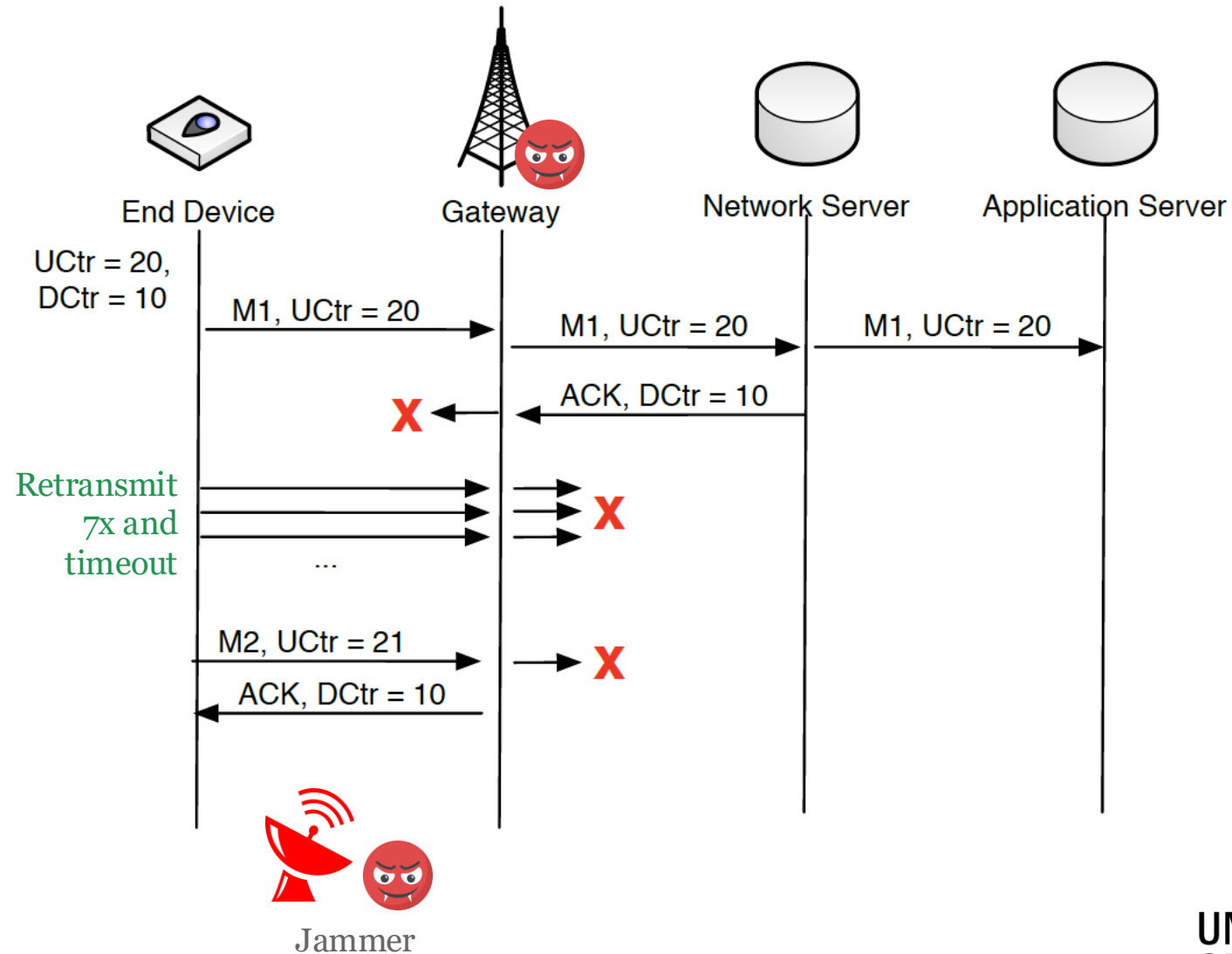




Proposed solution using 2 MICs

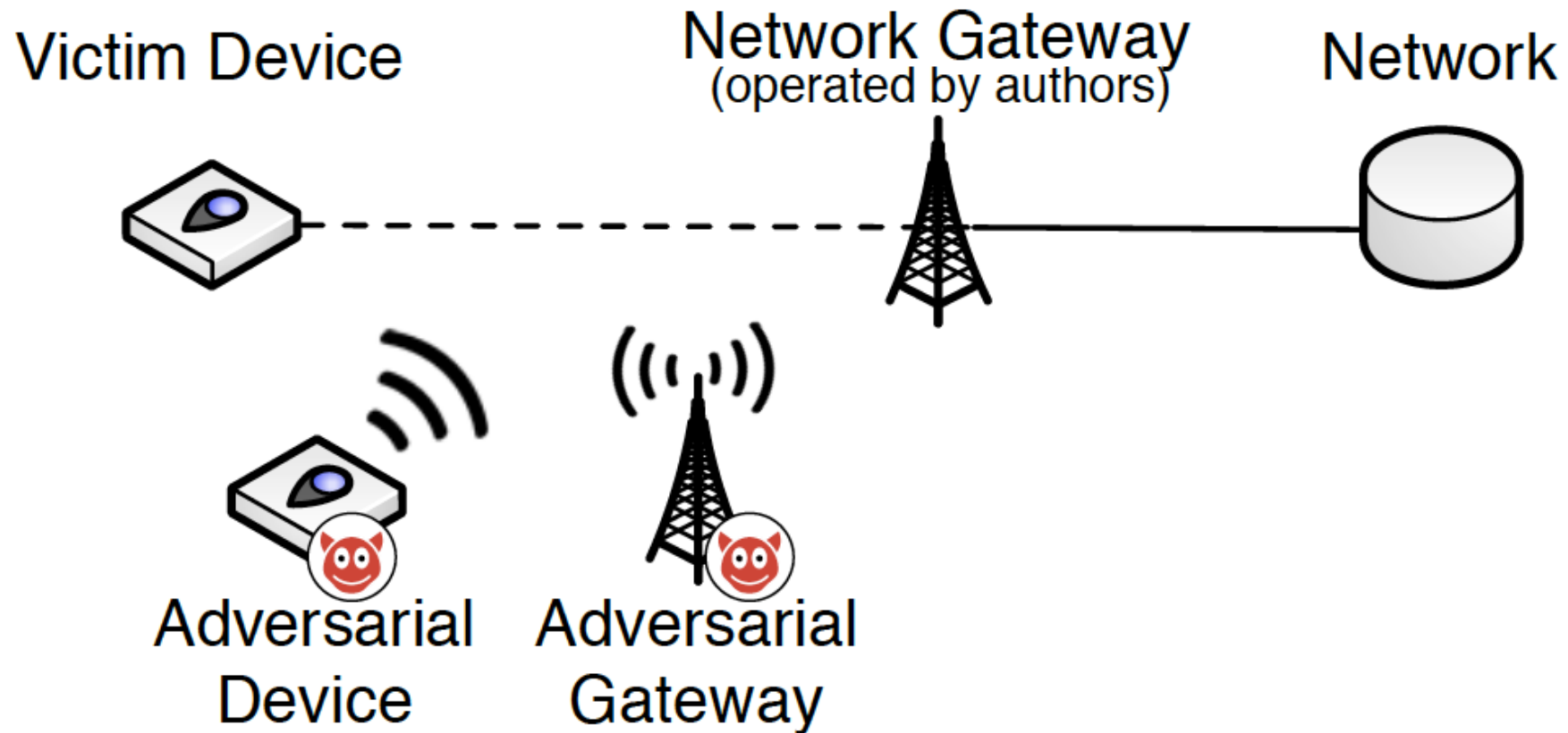


Attack #3: ACK spoofing

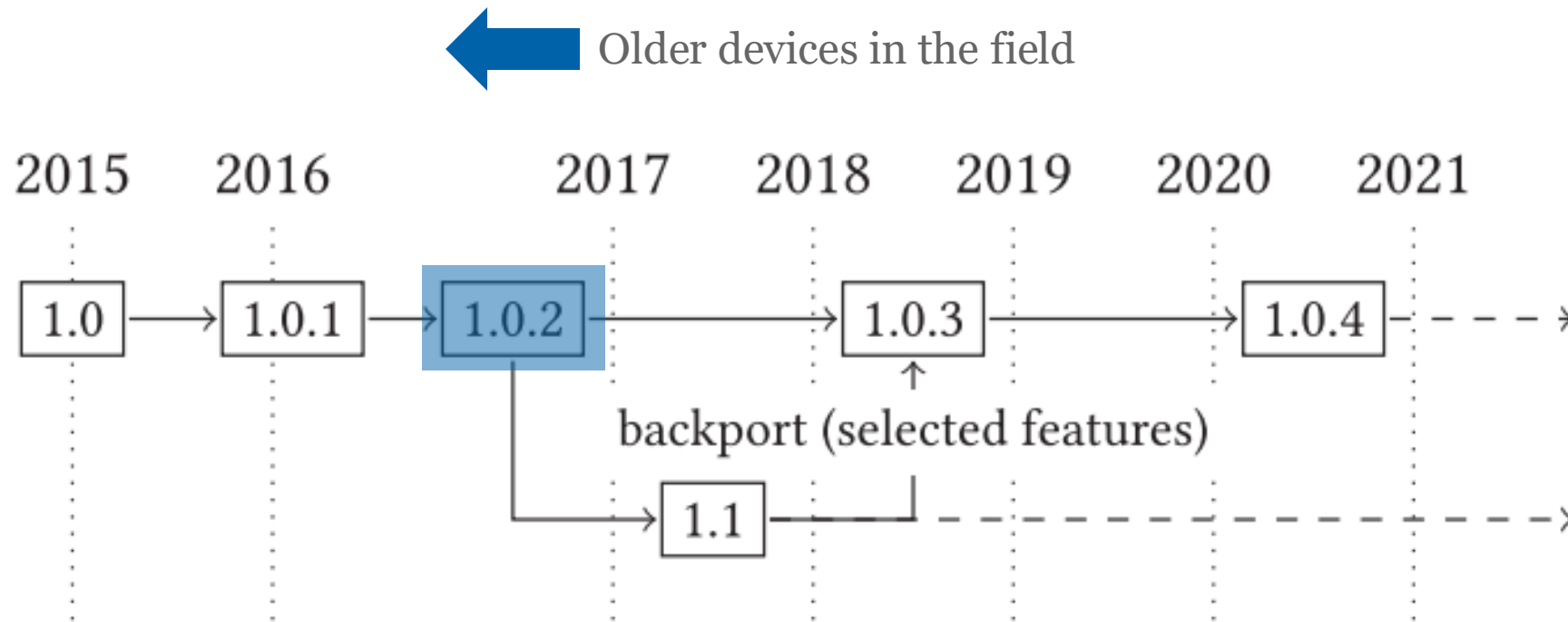




Attack #4: class B attacks (battery draining)



Let's look at the version history of LoRaWAN



F. Hessel, L. Almon, and M. Hollick, "LoRaWAN Security: An Evolvable Survey on Vulnerabilities, Attacks and their Systematic Mitigation", ACM Trans. Sens. Netw., vol. 18, no. 4, p. 70:1-70:55, Mar. 2023, doi: 10.1145/3561973.

Open standardization (vs. more closed like LoraWAN)



Key takeaways

- Designing network protocols typically involves many tradeoffs and design decisions sometimes result in vulnerabilities
- Attacks can have a physical component, such as jamming, device resets, or being able to locate gateways
- Highlights the importance of an open protocol development process to maximize scrutiny, such as in the IETF



Coffee break

Are you sure you want to do **Coordinated Vulnerability Disclosure?**

University of Twente

Ting-Han Chen

Jeroen van der Ham-de Vos

Vienna University of Technology

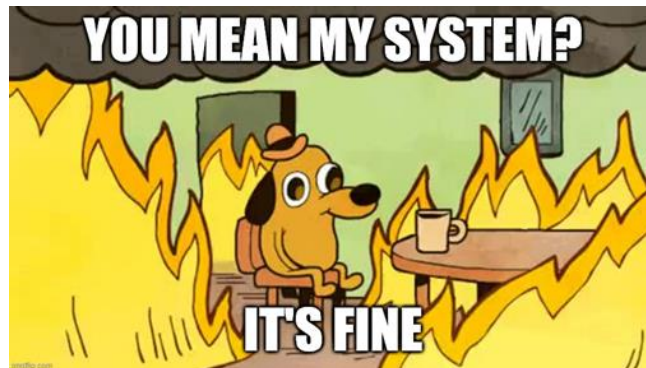
Carlotta Tagliaro

Martina Lindorfer

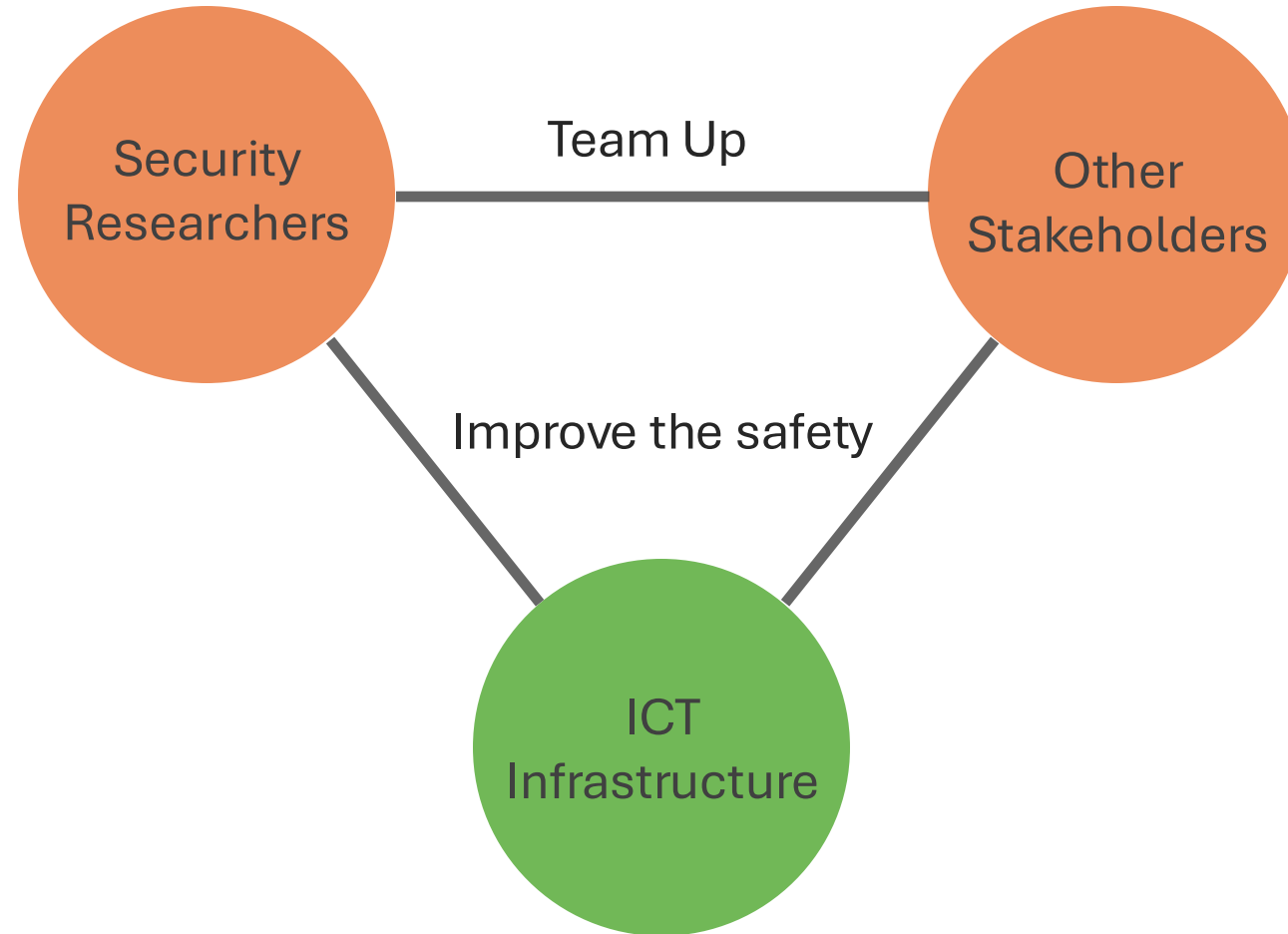
Ruhr University Bochum

Kevin Borgolte

Why did we do **Coordinated Vulnerability Disclosure?**



Coordinated Vulnerability Disclosure



Coordinated Vulnerability Disclosure

Information and Communication Technology Infrastructure



Hardware, Software, Networks, Facilities, Equipment,... IoT

IoT Devices Characteristics

Information and Communication Technology Infrastructure



IoT Products

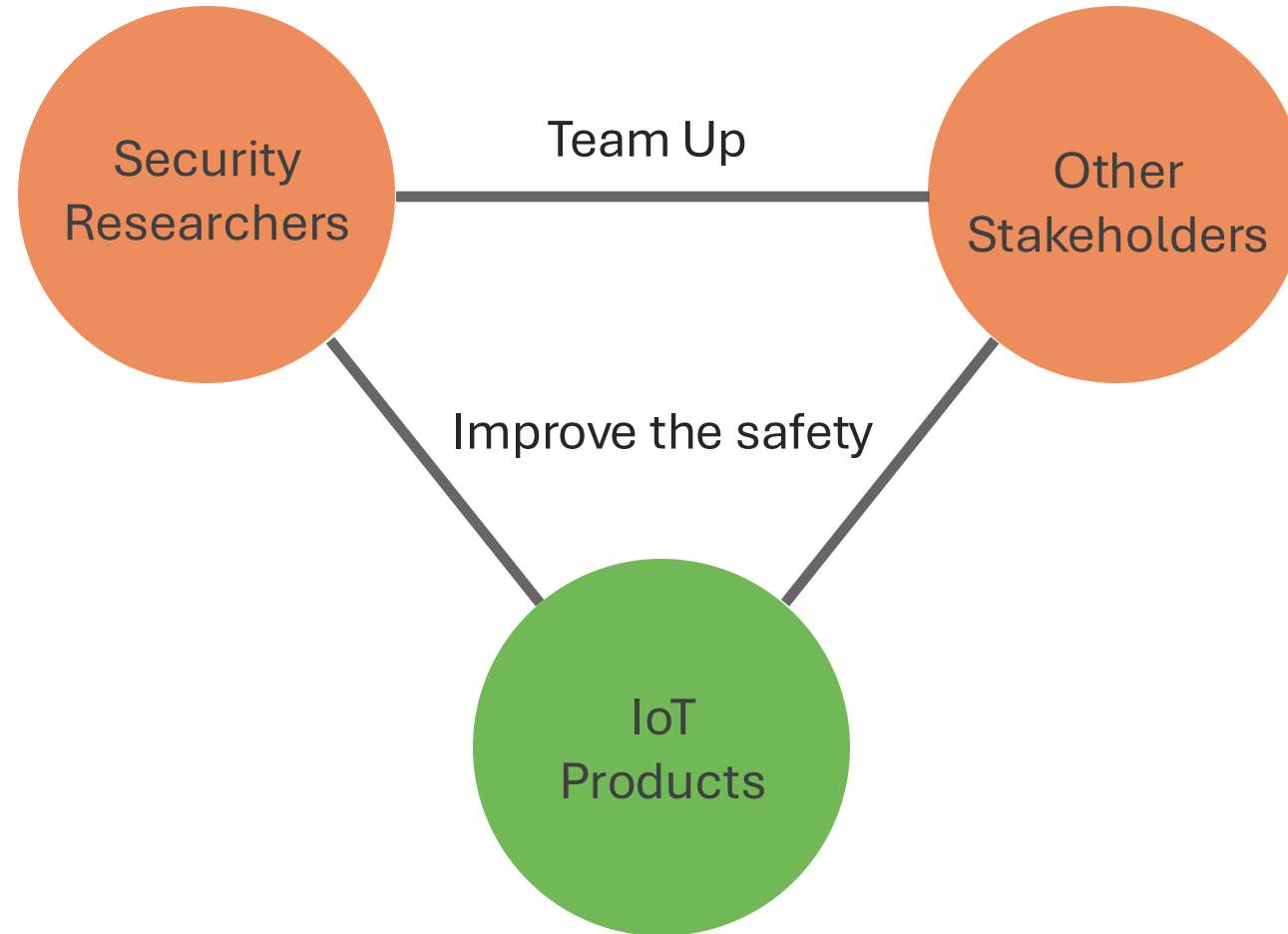


- | | |
|-------------|---------------------------------------|
| • Type | Diverse OS, Firmware, APIs, and so on |
| • Scale | Few in smart home, Tons on the net |
| • Iteration | Every Season to a Decade |
| • Life | Barely works to super durable |
| • Cost | Cheap to expensive |

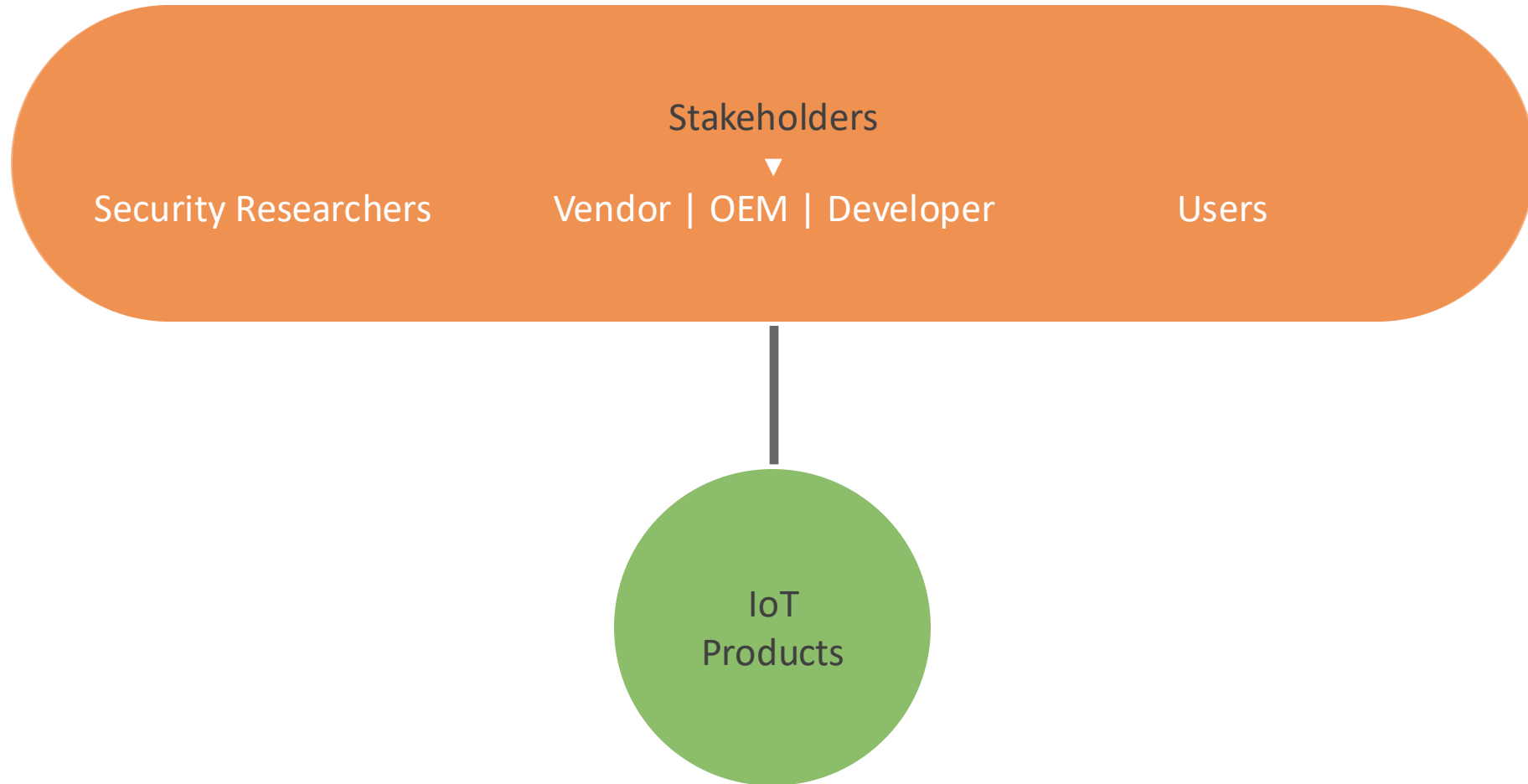
Lecture: Internet Core Protocols

[DNSIoT] C. Hesselman, M. Kaeo, L. Chapin, kc claffy, M. Seiden, D. McPherson, D. Piscitello, A. McConachie, T. April, J. Latour, and R. Rasmussen
“The DNS in IoT: Opportunities, Risks, and Challenges”, IEEE Internet Computing, 2020.

Coordinated Vulnerability Disclosure



Coordinated Vulnerability Disclosure



Coordinated Vulnerability Disclosure



CVD Timeline



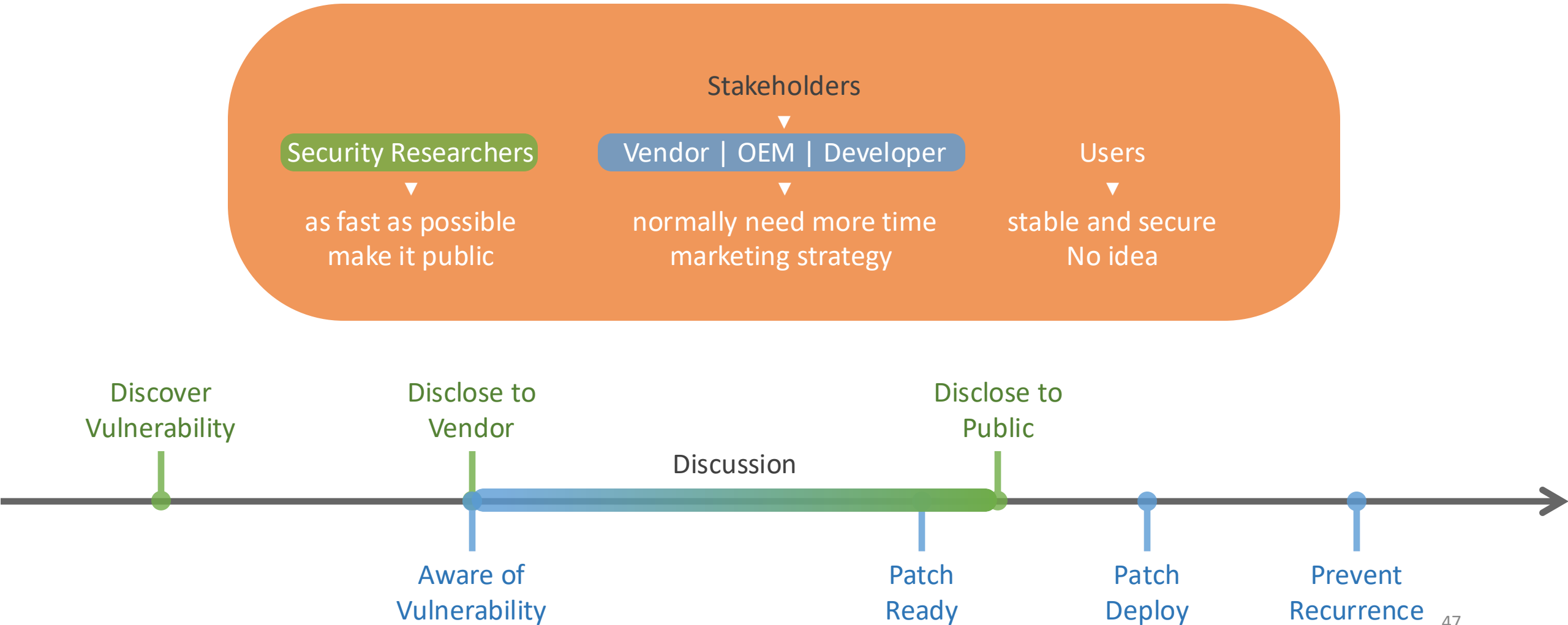
Discover
Vulnerability

Disclose to
Vendor

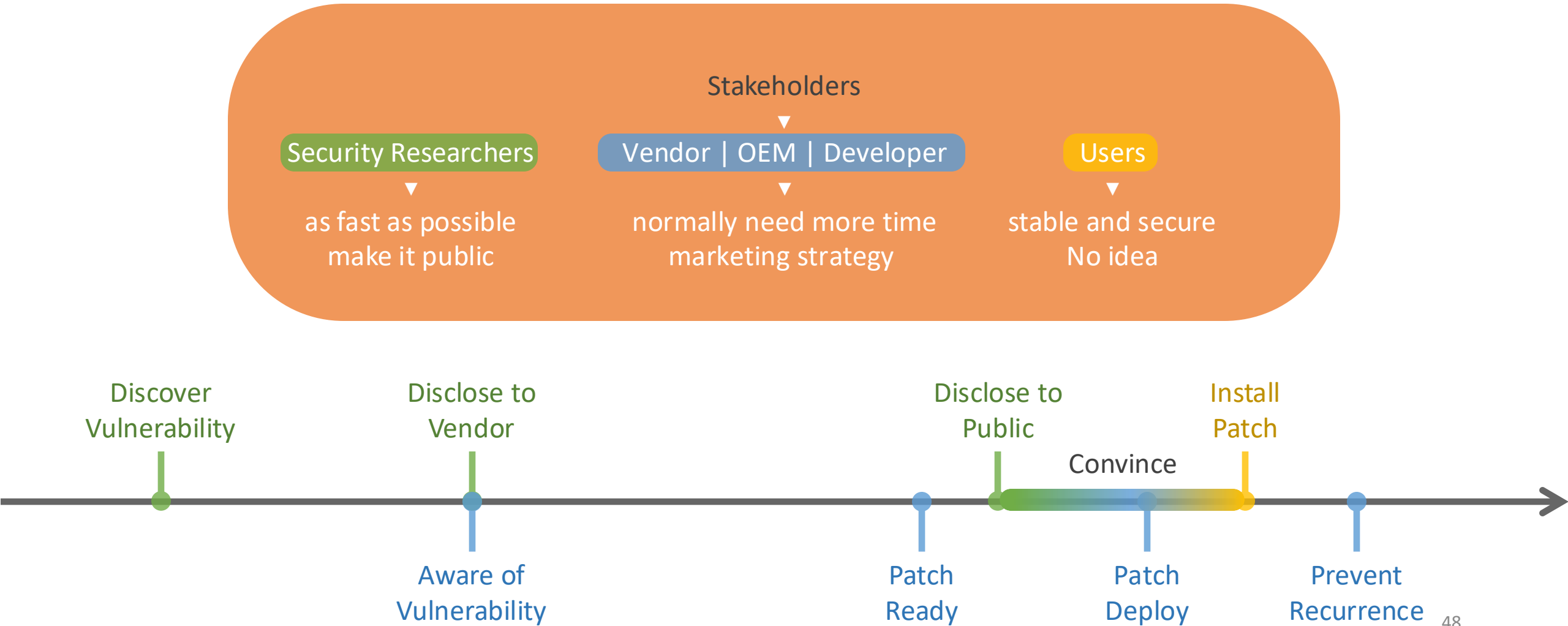
Disclose to
Public

90 days

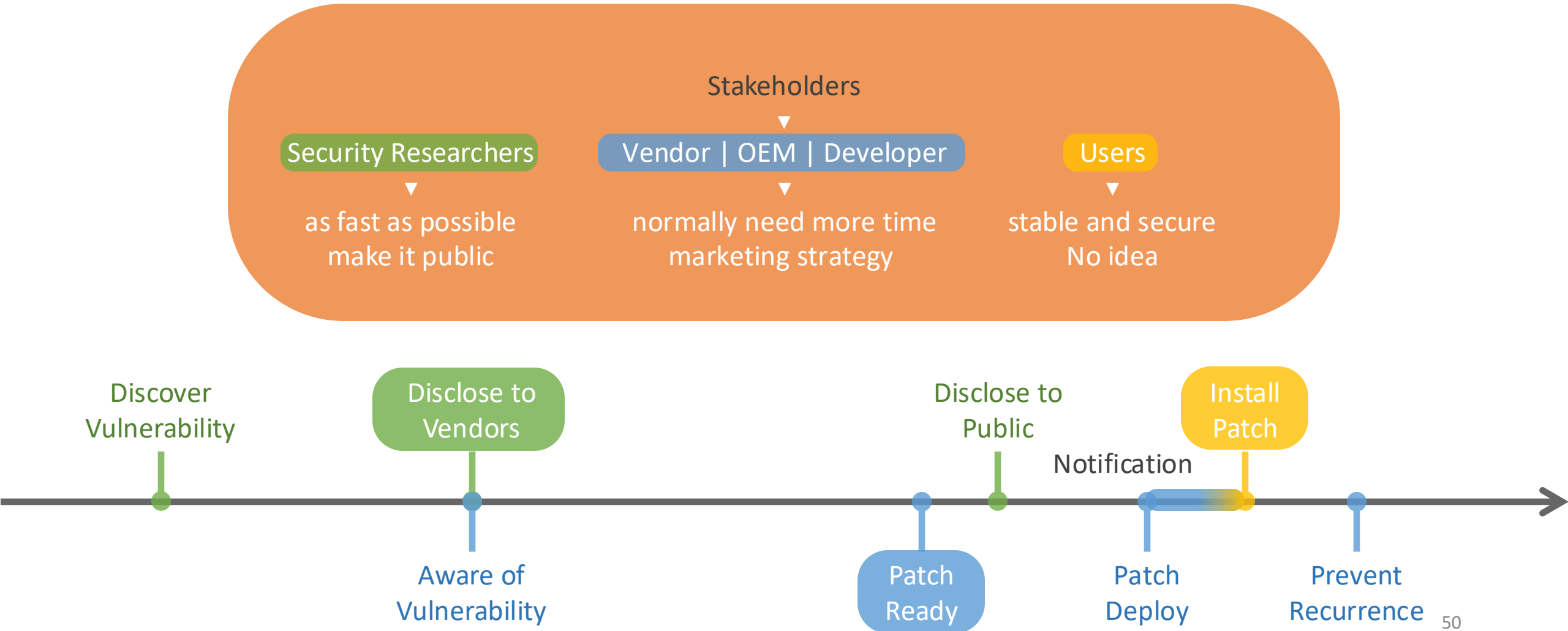
CVD Timeline



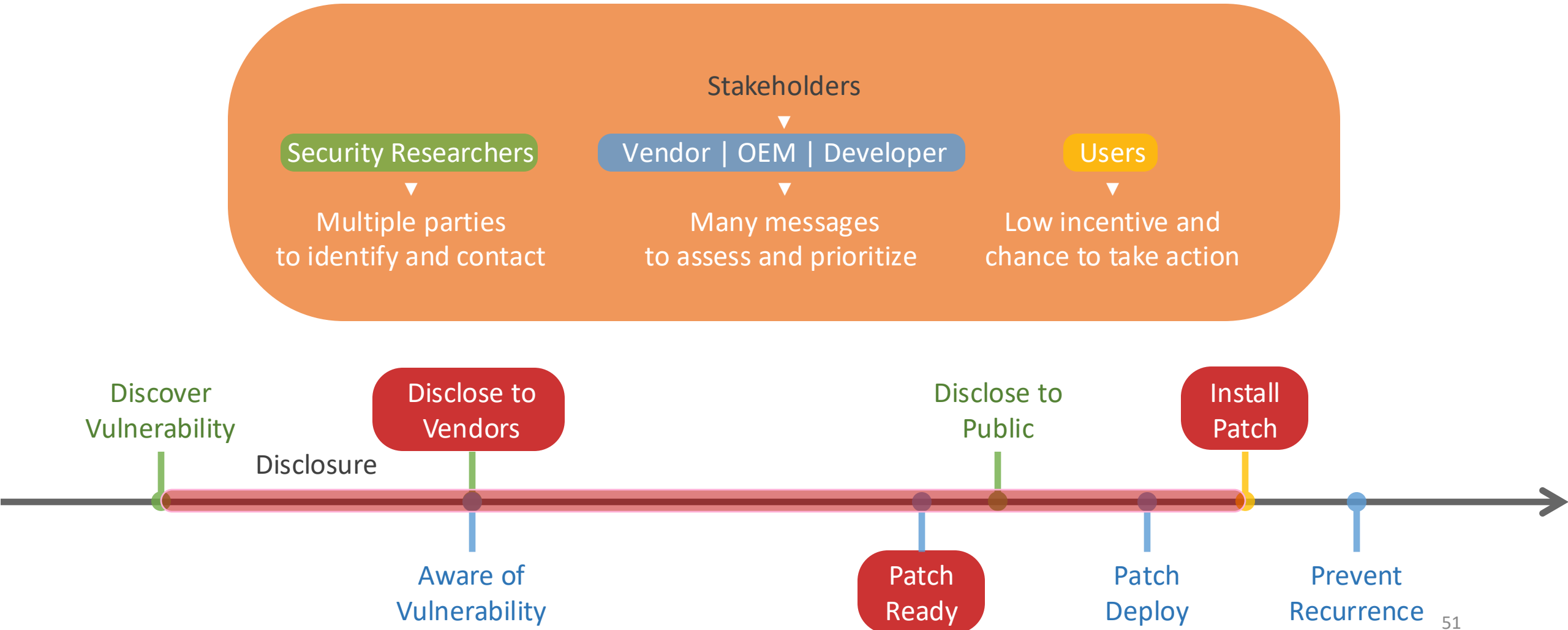
CVD Timeline



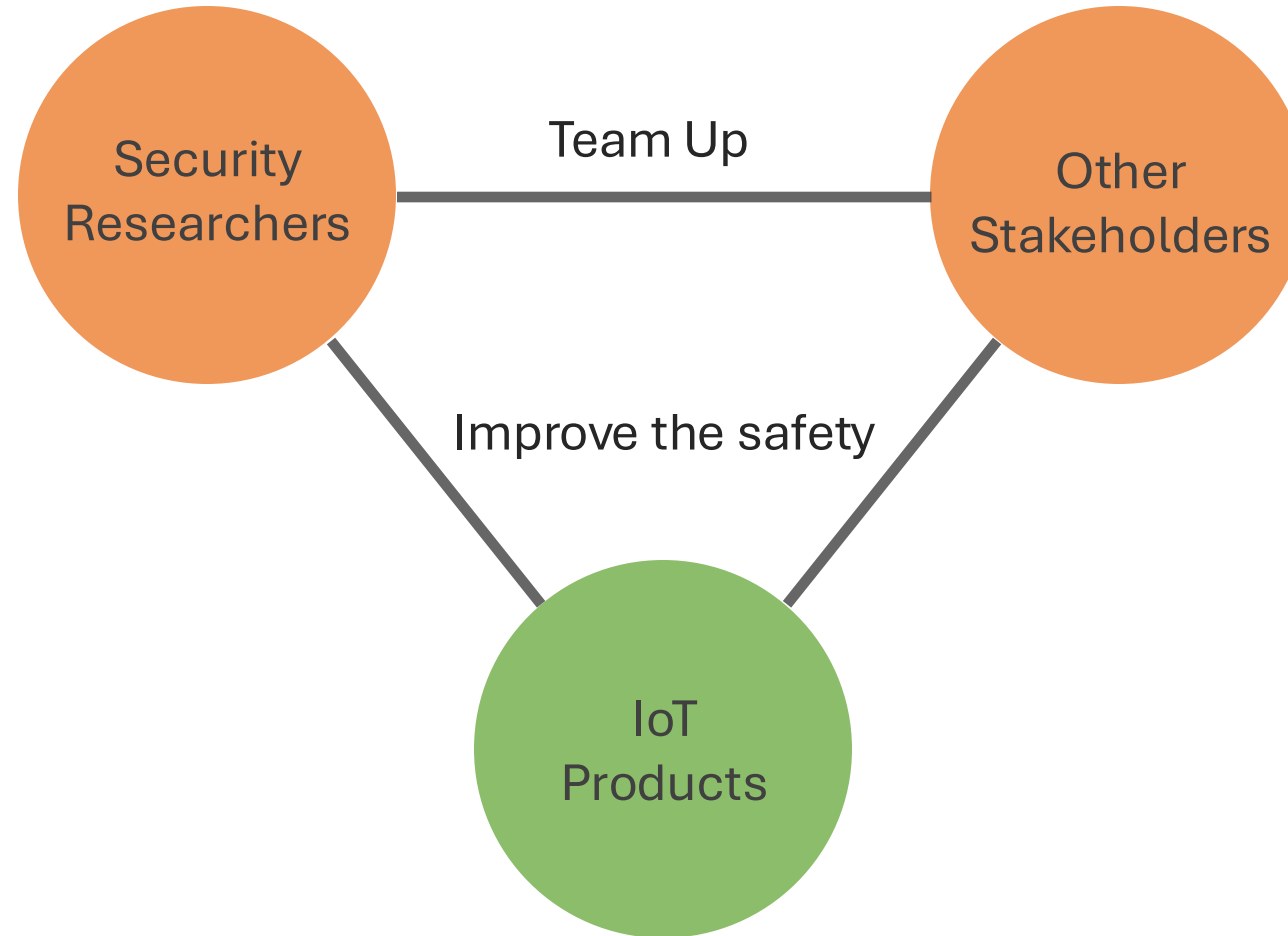
CVD Timeline with IoT



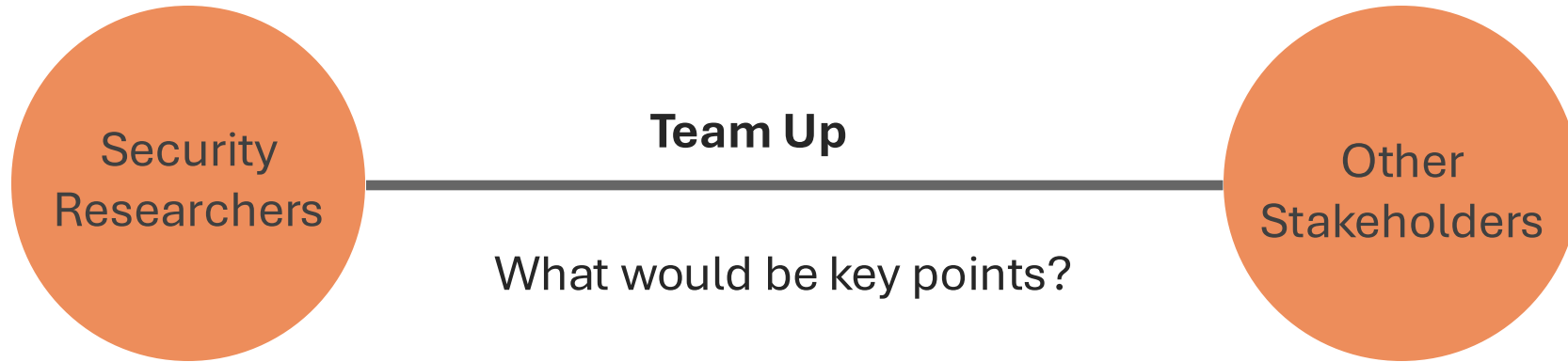
CVD Challenges with IoT at Scale



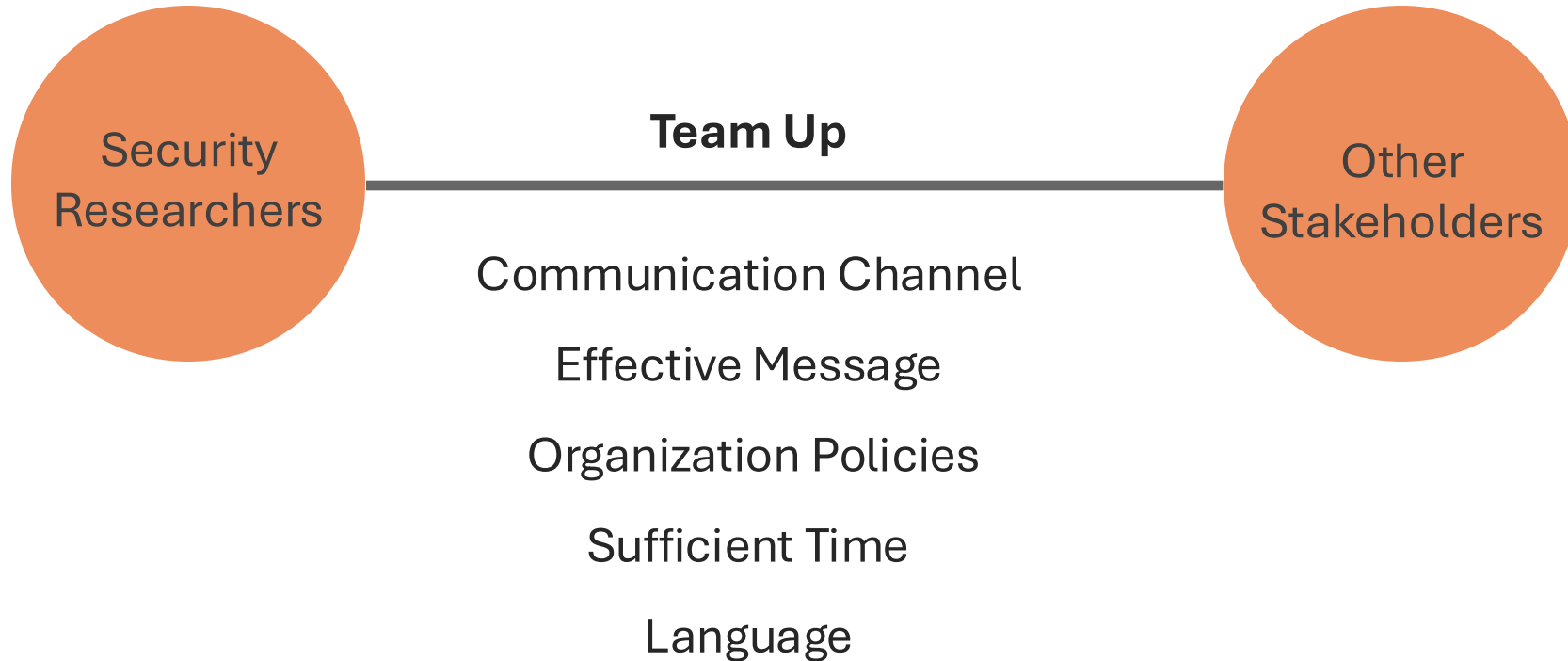
Coordinated Vulnerability Disclosure



Coordinated Vulnerability Disclosure



Coordinated Vulnerability Disclosure



Coordinated Vulnerability Disclosure

Security Researchers

University
Network operators
Ethical hackers
Organizations
CSIRTs

Team Up

Communication Channel
Effective Message
Organization Policies
Sufficient Time
Language

Other Stakeholders

Universities
Domain Name owners
Cloud providers
Governments
Vendors/End-users

Coordinated Vulnerability Disclosure



Team Up

Communication Channel

Effective Message

Organization Policies

Sufficient Time

Language



Challenges of CVD

Security Researchers

University
Network operators
Ethical hackers
Organizations
CSIRTs

Team Up

Communication Channel
Effective Message
Organization Policies
Sufficient Time
Language

Other Stakeholders

University
Domain Name owners
Cloud providers
Government
Vendors/End-users

We accepted the Challenges of CVD

**This work focus on improving the existing guideline
and giving suggestions to best practices**

The Team

Network Scanning

Vienna University of Technology

Carlotta Tagliaro

Martina Lindorfer

Ruhr University Bochum

Kevin Borgolte

Man in the Middle

University of Twente

Andrea Continella

Vulnerability Notification

University of Twente

Ting-Han Chen

Jeroen van der Ham-de Vos

Network Scanning

We leveraged Shodan to identify backends that speak common IoT communication protocols

MQTT

Message Queuing Telemetry Transport

CoAP

Constrained Application Protocol

XMPP

Extensible Messaging and Presence Protocol

IoT Backends

IP addresses

Hostnames

Connection Codes

Geolocation information

Attack Classes

Information Leakage

Weak Authentication

Denial of Service

Network Scanning on IoT Backends

In this paper, we focused on the vulnerability notification of backends running MQTT protocol

MQTT

Message Queuing Telemetry Transport

CoAP

Constrained Application Protocol

XMPP

Extensible Messaging and Presence Protocol

IoT Backends

IP addresses

Hostnames

Connection Codes

Geolocation information

Attack Classes

Information Leakage

Weak Authentication

Denial of Service

[25] C. Tagliaro, M. Komsic, A. Continella, K. Borgolte, and M. Lindorfer.

“Large-Scale Security Analysis of Real-World Backend Deployments Speaking IoT-Focused Protocols.” May 2024. arXiv: 2405.09662 [cs.CR].

RAID '24: Proceedings of the 27th International Symposium on Research in Attacks, Intrusions and Defenses, Pages 561 - 578

Network Scanning on IoT Backends

Below are the information we collected to perform the vulnerability notification to stakeholders

MQTT	Attack Classes	Vulnerabilities & Pitfalls	
Message Queuing Telemetry Transport	Information Leakage	Unintended Exposed Access	
IoT Backends	Weak Authentication	No Authentication	
IP addresses	Denial of Service	CVE-2018-12550	
Hostnames	Connected Clients	CVE-2018-12551	
Port		CVE-2017-7655	
Timestamp		CVE-2018-19417	
		CVE-2019-9749	

[25] C. Tagliaro, M. Komsic, A. Continella, K. Borgolte, and M. Lindorfer.

“Large-Scale Security Analysis of Real-World Backend Deployments Speaking IoT-Focused Protocols.” May 2024. arXiv: 2405.09662 [cs.CR].

A large iceberg floats in a deep blue ocean under a clear sky. The visible tip of the iceberg is jagged and white with some dark patches. The submerged portion is much larger and darker blue, with the text 'The epic CVD journey began' written in white across its side. A small piece of ice floats in the distance.

The epic CVD journey began

15820 IP addresses

Across the world

Multiple parties involved

Large-Scale Vulnerability Notification

15820 IP addresses, Across the world, Multiple parties involved

Large-Scale Vulnerability Notification

15820 IP addresses, Across the world, Multiple parties involved



Large-Scale Vulnerability Notification

15820 IP addresses, Across the world, Multiple parties involved



Which communication channel would you choose?

Large-Scale Vulnerability Notification

15820 IP addresses, Across the world, Multiple parties involved



Large-Scale **Email** Vulnerability Notification

15820 IP addresses, Across the world, Multiple parties involved



[9] S. Fernandez, O. Hureau, A. Duda, and M. Korczynski.

“WHOIS Right? An Analysis of WHOIS and RDAP Consistency.” In: Proceedings of the 16th Passive and Active Measurement Conference (PAM). Springer, Mar. 2024. doi: 10.1007 / 978-3-031-56249-5_9.

Large-Scale **Email** Vulnerability Notification

15820 IP addresses, Across the world, Multiple parties involved



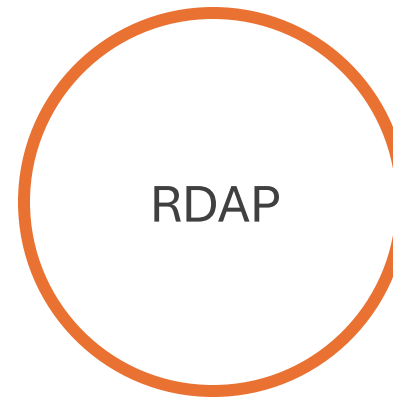
WHO IS



Registration **D**ata **A**ccess **P**rotocol

Large-Scale **Email** Vulnerability Notification

15820 IP addresses, Across the world, Multiple parties involved

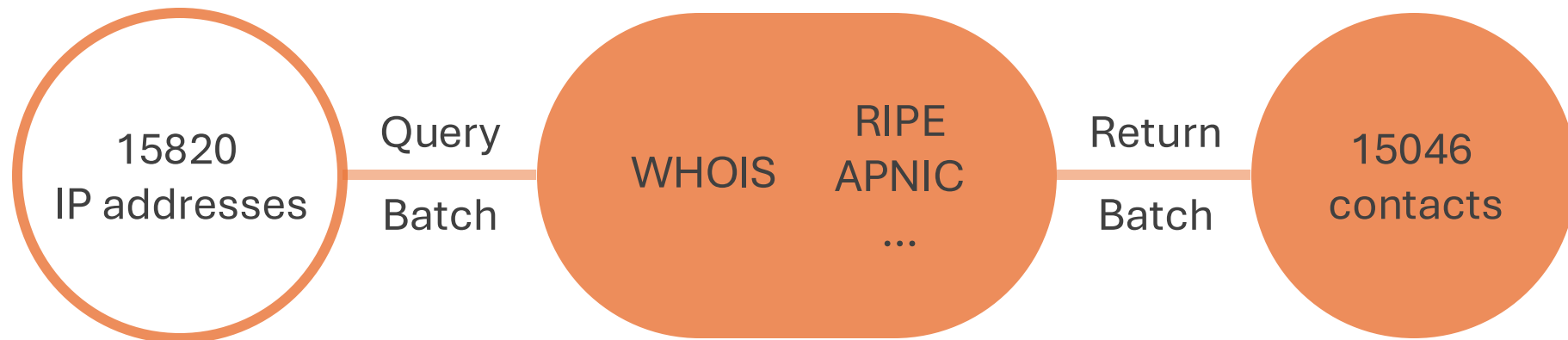


[9] S. Fernandez, O. Hureau, A. Duda, and M. Korczynski.

“WHOIS Right? An Analysis of WHOIS and RDAP Consistency.” In: Proceedings of the 16th Passive and Active Measurement Conference (PAM). Springer, Mar. 2024. doi: 10.1007 / 978-3-031-56249-5_9.

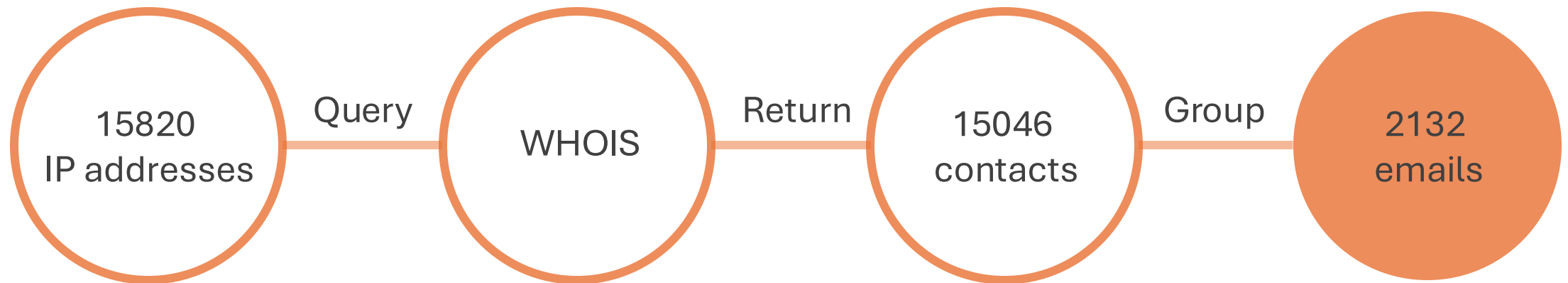
Large-Scale **Email** Vulnerability Notification

Across the world, Multiple parties involved



Large-Scale **Email** Vulnerability Notification

Across the world, Multiple parties involved



Large-Scale Email Vulnerability Notification

Across the world, Multiple parties involved, 2132 emails

The messages should be brief, clear, and informative

[Our Identify]

[Statement]

[IP addresses, Timestamp, CVEs if found]

[IoT Protocol: MQTT, Port]

[Webpage for more details]

[Please inform the responsible parties]

[Our policies, University of Twente and Dutch National Cyber Security Center (NCSC)]

[Attachment CSV file]

[13] J. van der Ham, A. Continella, P. de Willigen, and D. Reidsma.

University of Twente Policy for Coordinated Vulnerability Disclosure in Research.

<https://www.utwente.nl/en/service-portal/research-support/procedures-facilities/coordinated-vulnerability-disclosure-policy-for-research>

Large-Scale **Email** Vulnerability Notification

Across the world, Multiple parties involved, 2132 emails

Having outgoing policy can help to build the trust between the stakeholders

[Our Identify]

[Statement]

[IP addresses, Timestamp, CVEs if found]

[IoT Protocol: MQTT, Port]

[Webpage for more details]

[Please inform the responsible parties]

[**Our policies**, University of Twente and Dutch National Cyber Security Center (NCSC)]

[Attachment CSV file]

[13] J. van der Ham, A. Continella, P. de Willigen, and D. Reidsma.

University of Twente Policy for Coordinated Vulnerability Disclosure in Research.

<https://www.utwente.nl/en/service-portal/research-support/procedures-facilities/coordinated-vulnerability-disclosure-policy-for-research>

Large-Scale Email Vulnerability Notification

Across the world, Multiple parties involved, 2132 emails

It may not be the best way to disclose every detail in the first message

[Our Identify]

[Statement]

[IP addresses, Timestamp, CVEs if found]

[IoT Protocol: MQTT, Port]

[Issue details]

[Security suggestions]

[Webpage for more details]

[Please inform the responsible parties]

[Our policies, University of Twente and Dutch National Cyber Security Center (NCSC)]

[Attachment CSV file]

Large-Scale Email Vulnerability Notification

Across the world, Multiple parties involved

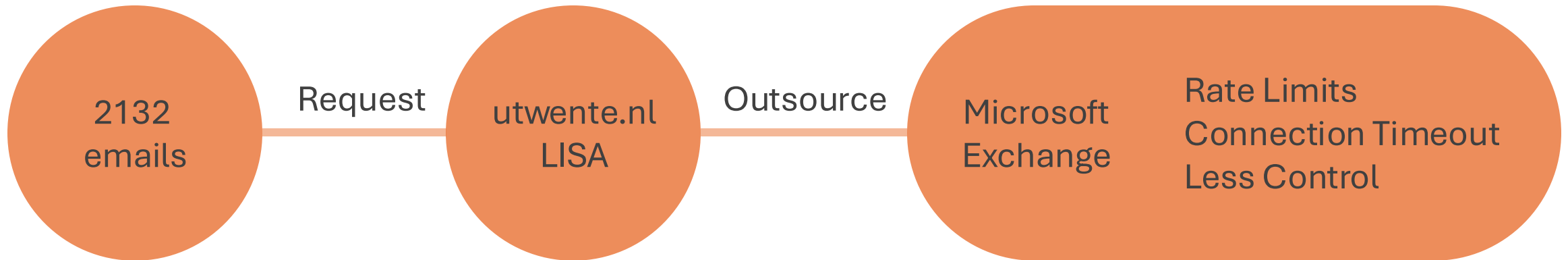


[14] M. van der Horst.

Global Vulnerability Vigilance: Timely Disaster Notification using Internet-Scale Coordinated Vulnerability Disclosure. July 11, 2023.

Large-Scale Email Vulnerability Notification

Across the world, Multiple parties involved



Exchange Online limits

<https://learn.microsoft.com/en-us/office365/servicedescriptions/exchange-online-service-description/exchange-online-limits#sending-limits>

2132 emails sent

iot-disclosure-2023@utwente.nl

2132 emails sent in batch

iot-disclosure-2023@utwente.nl

2132 emails sent in batch in 2 weeks

iot-disclosure-2023@utwente.nl

After the first batch of emails were sent...

iot-disclosure-2023@utwente.nl



**A FEW
SECONDS
LATER...**

The first responses came!

Guess what came to us first?

Emails Bouncing Back...

Quota exceeds, Recipients not found, Message Filter, Unavailable...

Emails Bouncing Back...

Quota exceeds, Recipients not found, Message Filter, Unavailable...

Restrict length of content messages, attachment type, and file size

Emails Bouncing Back... < 5%

This is delivery failure. Successful delivery can still go into spam

This is not the only type of message

Stakeholders also have different way to handle our message

Ticketing System Automatic Responses

This is where the fun part comes

Ticketing System Automatic Responses 36.48%

Cloud Providers, Domain Name Owners, Universities, and so on

Ticketing System Automatic Responses

Cloud Providers, Domain Name Owners, Universities, and so on



Which automatic responses can be hard to handle?

Ticketing System Automatic Responses

Cloud Providers, Domain Name Owners, Universities, and so on



Count: 400

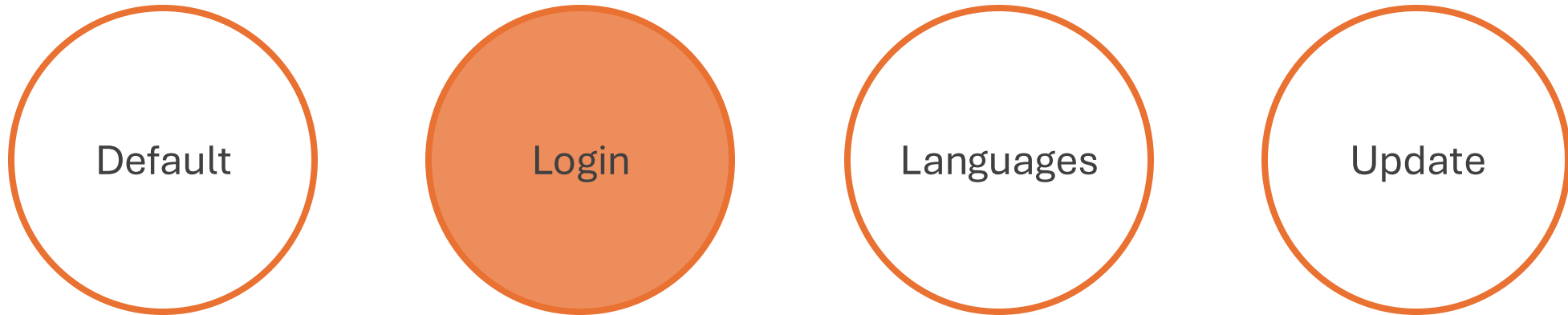
Thank you for your messages.

We will soon look into your requests.

We have informed the responsible parties.

Ticketing System Automatic Responses

Cloud Providers, Domain Name Owners, Universities, and so on



Please create an account and confirm the message

Count: 27

Please use the generated account and continue

Please agree with our policies then proceed

Ticketing System Automatic Responses

Cloud Providers, Domain Name Owners, Universities, and so on

Acuerdo de Procesamiento de datos (RGPD)

ACUERDO DE PROCESAMIENTO DE DATOS

Conforme al Reglamento (UE) 2016/679, del Parlamento Europeo y del Consejo, de 27 de abril ("Reglamento General de Protección de Datos" o "RGPD"), esta Política de Privacidad se aplica a los tratamientos de datos de carácter personal que —en adelante comvive- realiza como Responsable y/o Encargado de los mismos, en relación con los datos que los usuarios y/o clientes (personas físicas o jurídicas) facilitan como consecuencia de la contratación de los servicios que presta comvive, (en adelante, los "Servicios"), o recabados en cualquiera de la secciones del sitio web www.comvive.es. Si no está usted de acuerdo con los términos de esta Política, no acceda ni utilice los Servicios. Esta Política de privacidad no es aplicable a ningún otro producto, servicio o actividad de terceros.

1 Encargado del tratamiento.

-
-
-
-
-

2 Finalidad del tratamiento

Sus datos personales se utilizarán con la finalidad genérica de la gestión y control de la relación contractual o negocial establecida y, específicamente para:

- Gestionar el acceso completo y la utilización correcta de los Servicios por parte de los usuarios de los mismos.
- Para comunicar con los usuarios en respuesta a incidencias, solicitudes, comentarios y preguntas que nos realice a través de los Servicios o los formularios de contacto de nuestra página web (incluidos, los chats o las llamadas telefónicas).
- Para proporcionar, actualizar, mantener y proteger los Servicios, Sitios web y actividades.
- Para ofrecer nuevos productos, servicios, ofertas especiales o actualizaciones.

Ticketing System Automatic Responses

Cloud Providers, Domain Name Owners, Universities, and so on

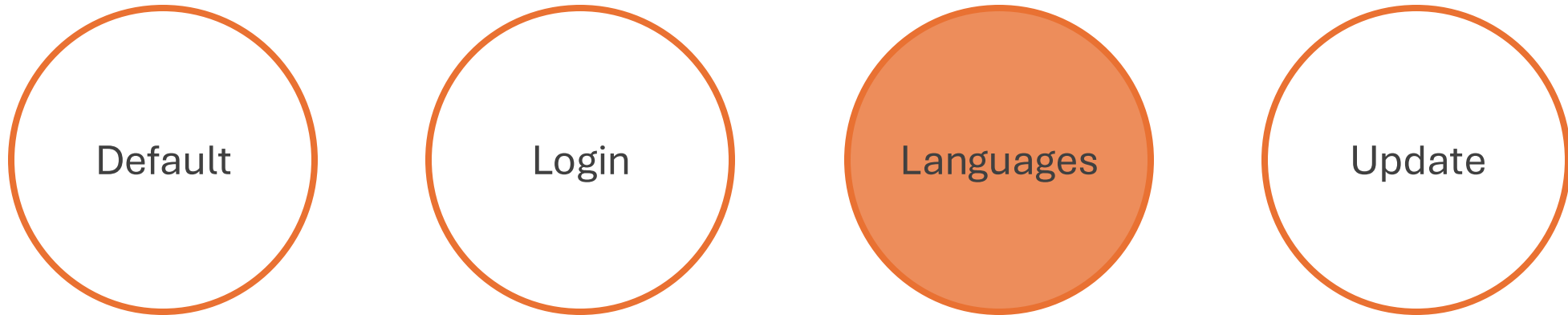
Acuerdo de Procesamiento de datos (RGPD)

ACUERDO DE PROCESAMIENTO DE DATOS

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Ticketing System Automatic Responses

Cloud Providers, Domain Name Owners, Universities, and so on



Count: 112

German, French, Spanish, Russian, Chinese, and more

The effort to understand properly can be high

Ticketing System Automatic Responses

Cloud Providers, Domain Name Owners, Universities, and so on



Count: 7

Their communication with their customers

We can see the workflow and talk to the clients in 2 systems

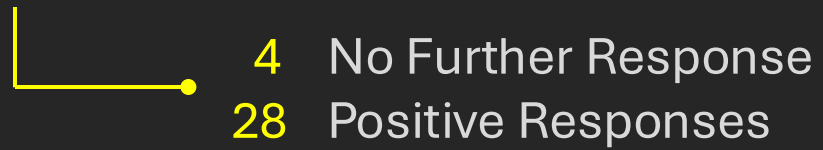
**SEVERAL
DAYS
LATER**

A black and white photograph with a high-contrast, noir-like aesthetic. In the center, a man wearing a dark suit and a fedora hat holds a large, vintage-style flashlight. The flashlight's beam is directed towards the back of the head of another man in the foreground on the right. The man in the foreground has dark, wavy hair and is seen in profile, looking towards the left. The background is dark and indistinct, with some faint vertical lines suggesting an indoor setting. The overall mood is mysterious and focused.

Manual Responses

They care and they want to know more

32 Manual Responses - Question



32 Manual Responses - Question

└─● 4 No Further Response

They did not respond nor fixed the issues

Our disclosure message doesn't apply to their setup

28 Positive Responses

32 Manual Responses - Question

└─● 4 No Further Response

28 Positive Responses

They initiated active conversations with us

They needed more details to check on our systems

Few needed to handle the issues within 48/72 hrs

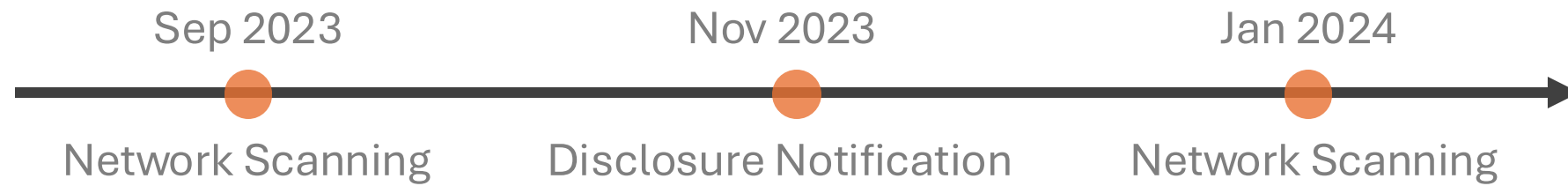
They solved the problem with our suggestions

Their clients didn't respond and they took backends down

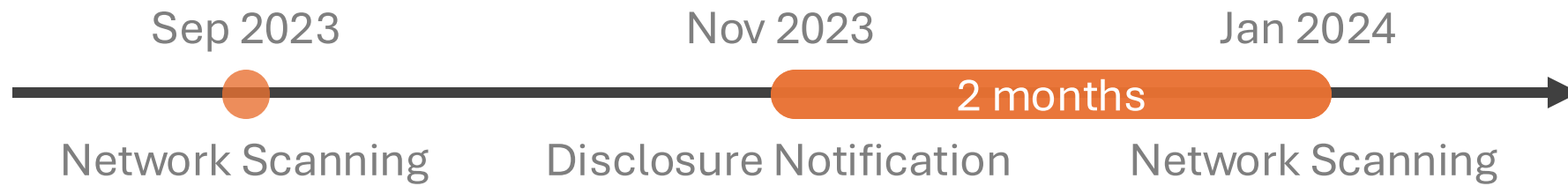
One asked for additional risk assessment

Did the stakeholders really fix the backends?

Network Scanning After the Disclosure



Network Scanning After the Disclosure



After the Disclosure

15046 - 210 (Delivery Failure, all contacts failed) = 14836 IoT Backends / IP addresses

Type	Count	Percentage
Mitigated All Issues	52	0.35 %
Mitigated CVEs only	282	1.90 %
No Change with CVEs	4780	32.22 %
No Change no CVES	6554	44.18 %
Unresponsive	3168	21.35 %

After the Disclosure

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Stakeholders addressed all the vulnerabilities with CVEs
security issues as no authentication, unintended exposed access

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Stakeholders **did not address** all the vulnerabilities with CVEs
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Stakeholders **did not address** all the vulnerabilities with CVEs (The backends have no CVE)
security issues as no authentication, unintended exposed access

After the Disclosure

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The backends were not responsive during the scanning due to IP address instability or going offline

After the Disclosure

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2.25%

Why didn't the stakeholders fix the backends?

Reflections

Reflections based on **Challenges of CVD**



Reflections

Communication Channel

Effective Message

Organization Policies

Sufficient Time

Language

Reflections

Communication Channel - Email (WHOIS)

Pro Effective for large-scale diverse contacts

Con WHOIS email contact may not be always accurate (8 complaints)

Action Need another reliable communication channel with stakeholders

Effective Message

Organization Policies

Sufficient Time

Language

Reflections

Communication Channel - Email (WHOIS)

- Pro Effective for large-scale diverse contacts
- Con WHOIS email contact not always accurate
- Action **RDAP, Better Connection, Third Party**

Effective Message

Organization Policies

Sufficient Time

Language

Reflections

Communication Channel - **RDAP, Better Connection, Third Party**

Effective Message

- Pro Draw attention with less details in case of wrong recipients
- Con Stakeholders prefer clear and informative initial message
- Action Depends on stakeholders and vulnerabilities

Organization Policies

Sufficient Time

Language

Reflections

Communication Channel - RDAP, Better Connection, Third Party

Effective Message - Depends on stakeholders and vulnerabilities

Organization Policies

Pro We have clear outgoing policy from University of Twente

Con Stakeholders with less interactive policy or no policy

Action Be aware of the difference

Sufficient Time

Language

Reflections

Communication Channel - **RDAP, Better Connection, Third Party**

Effective Message - **Depends on stakeholders and vulnerabilities**

Organization Policies - **Be aware of the difference**

Sufficient Time

Pro	Approximately 90 days has become typical
Con	We have seen 48/72hrs mitigation time limits
Action	Stakeholders will have different mitigation time limits

Language

Reflections

Communication Channel - **RDAP, Better Connection, Third Party**

Effective Message - **Depends on stakeholders and vulnerabilities**

Organization Policies - **Be aware of the difference**

Sufficient Time - **Apply different mitigation time limits**

Language

Action Cooperation or local organizations like a CSIRT can be helpful

Key Takeaways

Communication Channel - RDAP, Better Connection, Third Party
Effective Message - Depends on stakeholders and vulnerabilities
Organization Policies - Be aware of the difference
Sufficient Time - Apply different mitigation time limits
Language - Contact local organizations

Future work ongoing!

For the next time you do **Coordinated Vulnerability Disclosure!**

University of Twente

Ting-Han Chen

Jeroen van der Ham-de Vos

Vienna University of Technology

Carlotta Tagliaro

Martina Lindorfer

Ruhr University Bochum

Kevin Borgolte



Wrap-up



Next lecture:
Wed June 18, 15:45-17:30
Topic: IoT forensics